

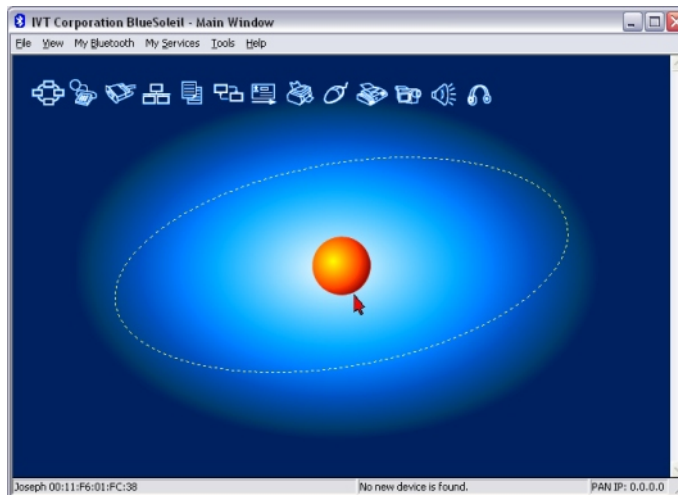
TBW-101UB/TBW-102UB F.A.Q.

Q: How do I access the Bluetooth Utility?

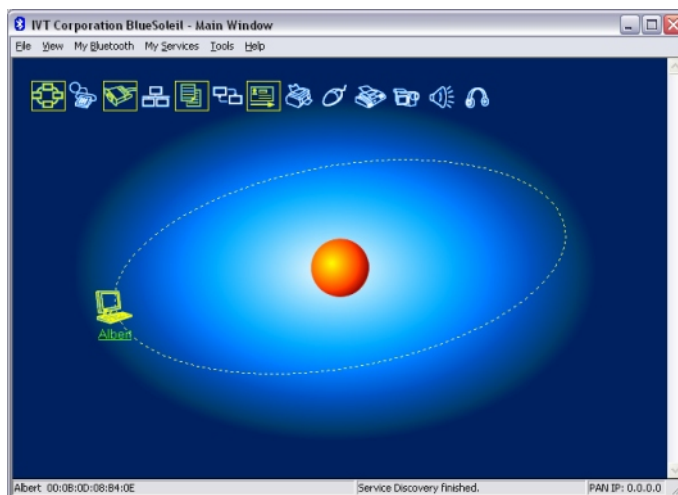
A: Step 1. Double-click the Bluetooth icon in your System Tray.



Step 2. Click the orange ball to search for Bluetooth devices.



Step 3. Double Click the Bluetooth enabled device. All available Bluetooth services are highlighted in yellow for your convenience. Double-click the Bluetooth service you want to enable.



Note: It will prompt you to pair the devices. Enter in a PIN code and the remote Bluetooth device will be challenged with that PIN code. In instances where the Bluetooth device does not have a way to enter a PIN code, for example a headset, there will be a certain method used to pair the devices. Please refer to the Bluetooth devices user's guide for instructions on how to pair the device.

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Q: When I use the File Transfer service where are the files transferred to on my computer?

A: They will be located in your “My Documents” folder. Double click on My Documents then the Bluetooth folder then the Share folder.

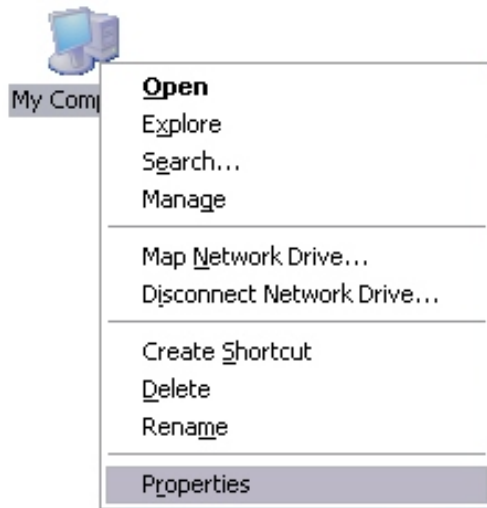
Q: I clicked the orange globe in the Bluetooth utility but could not locate any Bluetooth devices.

A: Please make sure that your Bluetooth devices are enabled and set to be discoverable. Refer to the devices user’s guide for instructions.

Q: If the Device Status indicates that the Bluetooth USB adapter is not working properly what should I do?

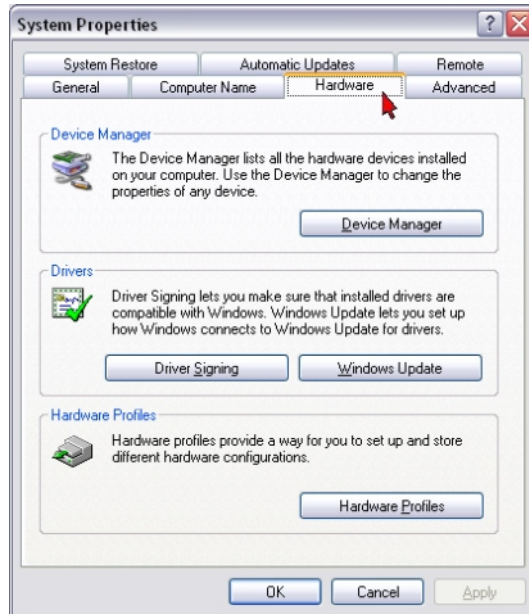
A: Uninstall the Air2U Bluetooth device in the Device Manager and reinstall the utility.

Step 1. Right-Click on **My Computer** and click on **Properties**.



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Step 2. Click on the **Hardware** tab.

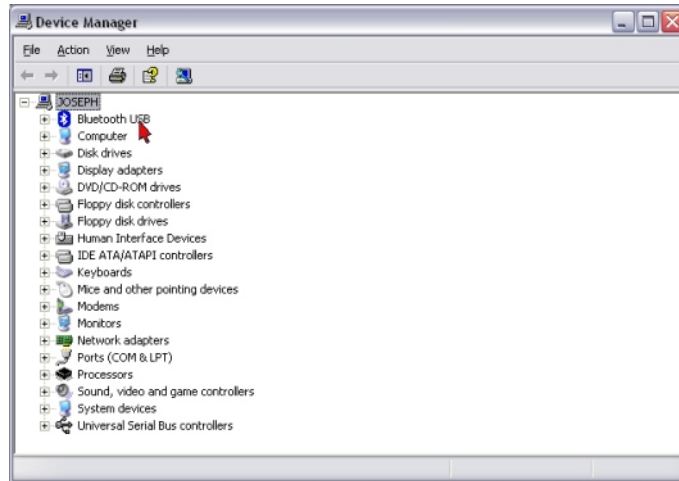


Step 3. Click on the **Device Manager**.

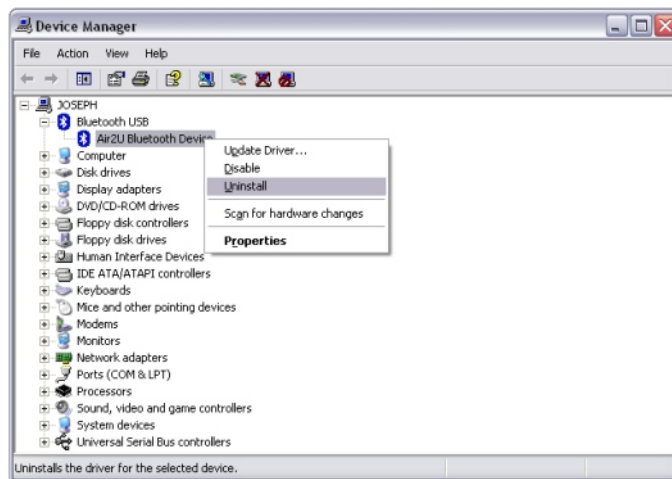


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Step 4. Double-click on **Bluetooth USB**.



Step 5. Right-click on the **Air2U Bluetooth** device and click **Uninstall**.



Step 6. Reinstall the Bluetooth utility.