

Installation Guide

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Installation Pre-Requirements

Before proceeding VortexIP installation in your server you have to make sure you have installed:

Operating System Windows XP Professional

• IIS 5.1

(IIS 5.1 must be installed before Microsoft .Net Framework v1.1

If that is not the case you have to uninstall Microsoft .Net Framework v1.1 and install it afterwards.

- Microsoft .Net Framework v1.1
- Microsoft .Net Framework v1.1 SP1

Operating System Windows 2003 Server / Web Edition

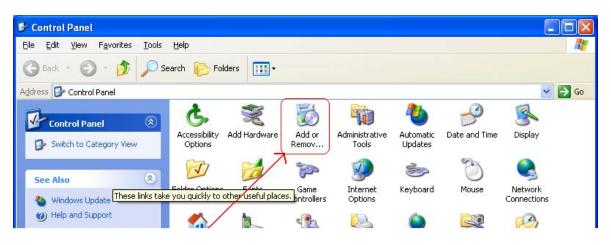
- Microsoft .Net Framework v1.1
- Microsoft .Net Framework v1.1 SP1
- IIS 6.0

*The system must have a Local Disk 'C'.

Internet Information Services (IIS) Installation

Verifying you have installed Internet Information Services IIS

This is an optional package and it comes with Windows CD. To verify if you have it already installed go to: Start ->Control Panel-> Add or Remove Programs.



Then press Add or Remove Windows Components

🐻 Add or Ren	nove Programs				
6	A program configuration specifies def locations.	It programs for certain activities, such as Web browsing or sending e	-mail, and which programs are accessible from the Start menu, desktop, and other		
C <u>h</u> ange or Remove	A program configuration specifies default programs for certain activities, such as Web browsing or sending e-mail, and which programs are accessible from the Start menu, desktop, and oth factors. Choose a configuration specifies default programs for certain activities, such as Web browsing or sending e-mail, and which programs are accessible from the Start menu, desktop, and oth factors. Choose a configuration specifies default programs for certain activities, such as Web browsing or sending e-mail, and which programs are accessible from the Start menu, desktop, and oth factors. Choose a configuration specifies default programs for certain activities, such as Web browsing or sending e-mail, and which programs are accessible from the Start menu, desktop, and oth factors. Choose a configuration specifies default programs for certain activities, such as Web browsing or sending e-mail, and which programs are accessible from the Start menu, desktop, and oth factors. Choose a configuration specifies defaults, and enables or removes access to the programs shown below. Web browser: Enable access: Internet Explorer Enable access: Internet Explorer Enable access: Unit down Media Player Enable access:				
Programs	A program configuration specifies default programs for certain activities, such as Web browsing or sending e-mail, and which programs are accessible from the Start menu, desktop, and other locations: Choose a configuration Microsoft Windows Microsoft Windows as defaults, and enables or removes access to the programs shown below. Meb browser: Internet Explorer Enable access: Internet Explorer Enable access: Outlook Express Enable access: Outlook Express Media player: Windows Media Player Enable access: Windows Media Player Enable access: Windows Media Player Enable access: Windows Messenger Yintual machine for Java: Use my current virtual machine for Java				
	Sets programs included in Micro	ft Windows as defaults, and enables or removes access to the progr	ams shown below.		
Add <u>N</u> ew Programs					
	Enable access:	nternet Explorer			
G	E-mail program :	Dutlook Express			
Add/Remove	Enable access:	Outlook Express			
Windows	Media player :	Vindows Media Player			
Components	Enable access:	Vindows Media Player			
	Instant messaging program :	Vindows Messenger			
Set Brogram	Enable access:	Vindows Messenger			
Access and	Virtual machine for Java :	Jse my current virtual machine for Java			
	O Non-Microsoft		۲		
	O Custom		۲		
			OK Cancel Help		

And the following screen will pop up.

indows Components You can add or remove comp	onents of Windows XP.	
To add or remove a compone part of the component will be i Details.		
Components:		
🔽 📻 Accessories and Utiliti	es	18.0 MB 🔥
🗆 🚳 Fax Services		3.8 MB 📃
🔲 💬 Indexing Service		0.0 MB
🗹 🧾 Internet Explorer		0.0 MB
🗆 🎦 Internet Information Se	ervices (IIS)	13.5 MB 🐸
Description: Includes Window	ws Accessories and Utilities f	or your computer.
Total disk space required:	54.8 MB	
THAT INK VIALE LEDUIED.	54.6 MB 74526.2 MB	<u>D</u> etails
rotar alon opaco reganca.	74500 0 MD	Details

Afterwards go to the item, Services of Internet Information Server (IIS)

ndows Components You can add or remove components of Windows XI	P.
To add or remove a component, click the checkbox part of the component will be installed. To see what Details. Components:	
Accessories and Utilities	18.0 MB 🔼
🗆 🞯 Fax Services	3.8 MB
🔲 🇭 Indexing Service	0.0 MB
🗹 🥭 Internet Explorer	0.0 MB
🔀 🏶 Internet Information Services (IIS)	13.5 MB 🞽
	tilities for your computer.

The press Detail.

Internet Information Services (IIS)	X
To add or remove a component, click the check box. A s of the component will be installed. To see what's included	
Subcomponents of Internet Information Services (IIS):	
🗹 🔶 Common Files	1.0 MB 🔼
🗹 🧟 Documentation	3.5 MB
🔲 💭 💭 File Transfer Protocol (FTP) Service	0.1 MB
🗆 較 Front Page 2000 Server Extensions	4.3 MB
🗹 📸 Internet Information Services Snap-In	1.3 MB
🗹 🛙 🚾 SMTP Service	1.1 MB
🗹 🋃 World Wide Web Service	2.3 MB 👱
Description: Installs Required IIS program files Total disk space required: 55.4 MB Space available on disk: 73933.0 MB	Details OK Cancel

Make sure you have to check the components as show on the screen.

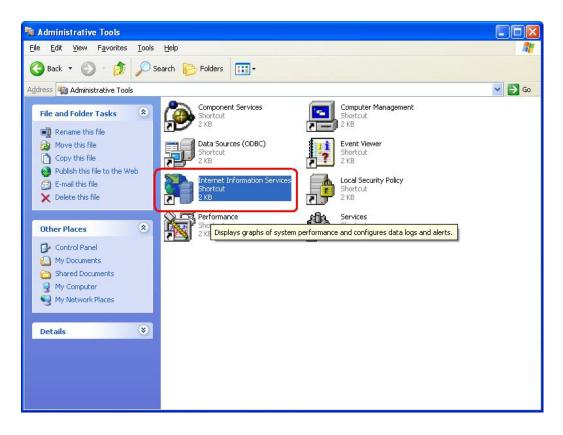
And press to accept searching on the CD installation components selected. Make sure you are doing on the road indicated "d: /" or another route if it had more than one reader cds.

Windows Components Wiz	ard 🛛 🕅
	Completing the Windows Components Wizard You have successfully completed the Windows Components Wizard.
	To close this wizard, click Finish.
	K Back Finish

Once completed the process press Finish

Verifying IIS is working properly

Go to Start-> Control Panel-> Administrative Tools



Then, double click on Services of Internet Information Server

🐐 Internet Information Services			
<u> File Action View H</u> elp			
 Internet Information Services 	Description	Running	IP Address * All Unas
< >	<		>

On the Status Bar must say: Active.

If you have already installed Windows 2003 Web Edition / Server, make sure you have the license to execute ASP.NET v1.1.

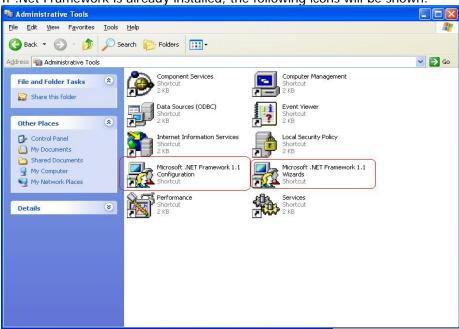
Representation of the second services (IIS) _ 🗆 X 🐚 Archivo <u>A</u>cción <u>V</u>er Ve<u>n</u>tana Ayuda _ 8 × 📬 Servicios de Internet Informati 🃁 Extensiones de servicio Web 🗄 🚮 ONE-SERVER (equipo local) 🗄 🥘 Grupos de aplicaciones A Extensión de servicio Web Estado 🗄 🍯 Sitios Web 🍸 Todas las extensiones CGI desc... 🛛 Prohibido * 🗄 🤪 Extensiones de servicio Todas las extensiones ISAPI des... Prohibido ASP.NET v1.1.4322 Permitido Prohibir S Conector de datos de Internet Prohibido Inclusiones de servidor Propiedades Prohibido Páginas Active Server
 WebDAV Prohibido Prohibido Tareas 🔯 Agregar una nueva extensión de servicio Web... Permitir todas las extensiones de servicio Web para una aplicación específica... 🛃 <u>Prohibir todas las extensiones de</u> servicio Web F - 4 • Extendido 🖌 Estándar / 4

To verify this, go to ISS Administrator to the section Services Extensions

Framework .Net v1.1 Installation

Verifying that .Net Framework is already installed

Go to Start->Control Panel-> Administrative Tools.

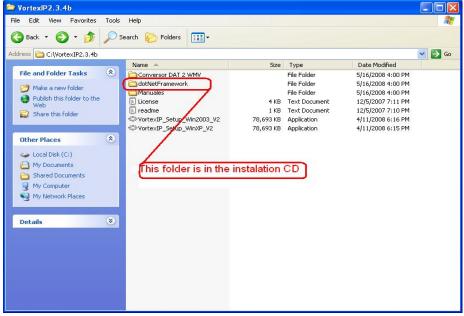


If .Net Framework is already installed, the following icons will be shown:

If you do not have these icons, proceed with the installation.

.Net Framework Installation

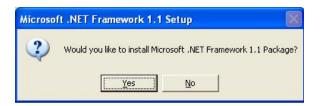
Get into the install CD and look for the installer.Net framework or download it from Microsoft's Web page.



😂 dotNetFramework	
Elle Edit View Favorites Iools Help	- 27
🚱 Back 👻 🕥 - 🏂 🔎 Search 🎼 Folders 💷 -	
Address 🛅 C:\VortexIP2.3.4b\dotNetFramework	💌 🄁 Go
File and Folder Tasks	
Image: Copy this file Image: Copy this file Image: Copy this file Image: Copy this file Image: Copy this file Image: Copy this file Image: Copy this file Image: Copy this file	
E-mail this file NDP1.1sp1-KB67460-X86_es NDP1.1sp1-KB67460-X86_pt Microsoft Corporation Microsoft Corporation	
Other Places TestIISBindingPort TestIISVirtualDirectory	
Image: WortexIP2.3.4b Image: TestTcpPort TestWindowsService Image: My Documents Image: TestTcpPort TestWindowsService	
Wy Computer Wy Network Places	
Details	

Press on any of the links to proceed with the installation, and the following dialog box will appear:

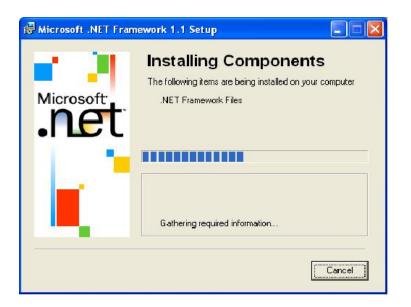
Press, Run.



Press Yes.

🙀 Microsoft .NET Fra	mework 1.1 Setup	
1 M	License Agreement	
Microsoft net	(A copy of this license is available for printing at http://go.microsoft.com/fwlink/?LinkId=12283) SUPPLEMENTAL END USER	
122	LICENSE AGREEMENT FOR MICROSOFT SOFTWARF I have read, understood and agree to the terms of the End User License Agreement and so signify by clickin	
ч.	"I agree" and proceeding to use this product. [agree C I do not agree	
	Install Can	cel

Select Accept and then press Install.



Once the installation process is finished, press Accept.





There is **No need** to **Restart** your PC's Operating System.

Then, close Internet Explorer and **authenticate** yourself again to your VortexIP.

Verifying Framework .Net v1.1 SP1 Installation

Access the Control Panel, and then go to Add or Remove Programs

ile Edit View Favorites Tools	Help							
3 Back - 🕥 - 🏂 🔎	Search 🔀 Fol	ders 🔝 -						
idress 📴 Control Panel							~	G
Control Panel	Ġ,	N.	6	-	2	P	<u>s</u>	
Switch to Category View	Accessibility Options	Add Hardware	Add or Remove Programs	Administrative Tools	Automatic Updates	Date and Time	Display	
See Also	(I)	a	and the second	S	1	C		
🌯 Windows Update	Folder Options	Fonts	Game Controllers	Internet Options	Keyboard	Mouse	Network Connections	
Help and Support		e Network Setup	and bareau			3	1	
	Wizard	Modem	ptions	Printers and Faxes	Regional and Language	Scanners and Cameras	Scheduled Tasks	
	۲	O,	2	S		<u></u>	6	
	Security Center	Sounds and Audio Devices	Speech	System	Taskbar and Start Menu	User Accounts	Windows Firewall	
	((()							
	Wireless Network Set							

Verify you have installed the following package:

Currently installed programs:	Show up <u>d</u> ates	<u>S</u> ort by:	Name	*
過 Microsoft .NET Framework 1.1 Click here for support information.				
To change this program or remove it from your c	computer, click Change/Remove.		Change/I	Remove

If you do not have the package installed, you can manually install it looking for the software in the VortexIP CD.

You may also download and install carefully the updates related to .Net Framework v1.1 by using Windows Update.

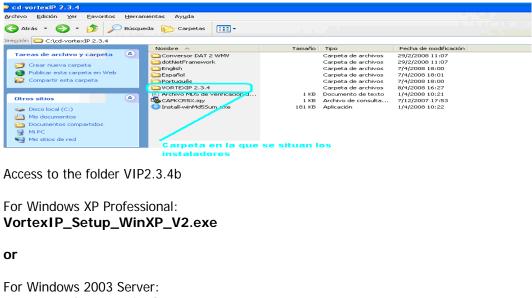
VortexIP Installation



IT IS IMPORTANT DO NO EXECUTE EITHER THE INSTALLER OR THE PROGRAM IF THE USB KEY IS NOT INSTALLED.

Once you have pass the pre-requirements, insert the CD or execute

Access the CD installation and within the CD to folder VortexIP 2.4.3b



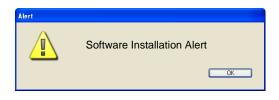
VortexIP_Setup_Win2k3_V2.exe

>VortexIP_Setup_Win2003_V2.exe

And the following screen will pop up:

If during the installation program detected any conflict, would be a warning like the following

78.696 KB Aplicación



At that time it was stopped the installation, in order to adjust the parameters of the system. It's necessary for the correct working of the software during the recorder for moving.

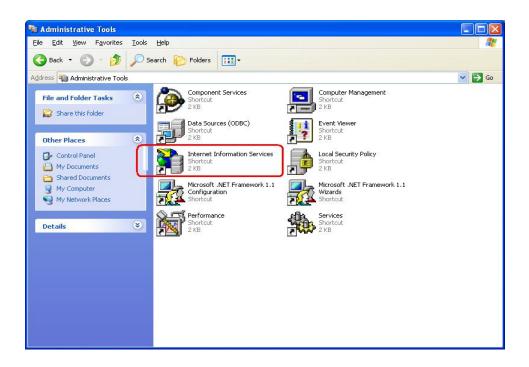
We turn to explain how to solve. We must go to control panel system.



Then select "Administration tools"

Control Panel							E	
ile <u>E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> ools	Help							
3 Back - 🕥 • 🏂 🔎 S	earch 😥 Fold	lers 🛄 🕶						
dress 🚱 Control Panel					<u> </u>		~	≥ 0
Control Panel	Ġ,	Ż	6	-	1	P	1	
Switch to Category View	Accessibility Options	Add Hardware	Add or Remov	Administrative Tools	Automatic Updates	Date and Time	Display	
See Also	I		<pre></pre>	S	Ś	O		
🍓 Windows Update	Folder Options	Fonts	Game Controllers	Internet Options	Keyboard	Mouse	Network Connections	
Help and Support	1		< C.			3	3	
	Network Setup Wizard	Phone and Modem	Power Options	Printers and Faxes	Regional and Language	Scanners and Cameras	Scheduled Tasks	
	۲	O,	2	3		<u>8</u> 2	6	
	Security Center	Sounds and Audio Devices	Speech Change	System settings for tex	The second s	User Accounts d for speech reco	Windows ognition (if insta	alled).
	Wireless Network Set							

Then we select "internet information Server Services"



Then we access SMTP virtual Server and we stop the services

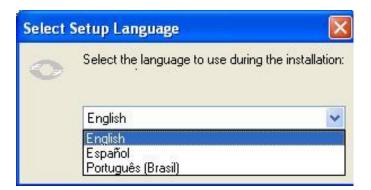
诸 Internet Information Services					
Eile Action View Help					
	> ■ Ⅱ				
Internet Information Services VORTEX-709B1171 (local computer) Web Sites Cefault SMTP Virtual Server	Name Domains Current Sessions				

📲 Internet Information Services		
Eile <u>A</u> ction <u>V</u> iew <u>H</u> elp		
	2 🕨 🔳 🗉	
Internet Information Services VORTEX-709B1171 (local computer) Web Sites Default SMTP Virtual Server	Name Domains Current Sessions BOTTON TO STOP SMTP SERVICE	
< >		

Once solved this setup process re-run the installer correct as indicated above.

Select the Language and press Ok.

Select	Setup Language 🛛 🛛 🔀
0	Select the language to use during the installation:





Press **Next** and read carefully the product's license:

≥ Setup - VortexIP 2	
License Agreement Please read the following important information before continuing.	O
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.	8
CONTRATO DE LICENCIA PARA EL USUARIO FINAL DE VORTEXIP	~
IMPORTANTE. LEA DETENIDAMENTE. Este Contrato de Licencia para el Usuario Final de VortexIP constituye un acuerdo legal entre usted (ya sea una persona física o una entidad jurídica) e Gauss S.A. respecto al producto de software indicado arriba, el que incluye software y puede incluir medios relacionados, materiales impresos y cualquier documentación 'en línea' o electrónica ('PRODUCTO SOFTWARE'). Al instalar, copiar o usar de otra mane PRODUCTO SOFTWARE, usted acepta quedar obligado por los términos del presente Contrato. Si no está de acuerdo con los términos de este Contrato, no instale o use el PRODUCTO SOFTWARE; devuélvalo al lugar donde lo adquirio	
I accept the agreement	
OI do not accept the agreement	
nglish	Cancel

If you agree select, I accept the terms of the license, and press Next.

etup - VortexIP 2	
elect Components Which components should be installed?	4
	55. 25
Select the components you want to install; clear the o install. Click Next when you are ready to continue.	components you do not want to
Full Install	
Recording Service	
Web Management Service	
Current selection requires at least 76.6 MB of disk sp	ace.
n	
C A B	ack Next > Cance

Select VortexIP components that you wish to install in your server and press Next.

Setup - VortexIP 2		
Ready to Install Setup is now ready to begin in	nstalling VortexIP 2 on your computer.	
Click Install to continue with th change any settings.	he installation, or click Back if you want to revi	ew or
Setup type: Full Install Selected components: Recording Service Web Management Servic	ce	
		2
lish	< <u>B</u> ack Install	Cancel

Once the installation is complete, the program will change the script.

Press Yes.

Then press Yes

Register	CScript	X		
Would you like to register CScript as your default host for VBsc				
	<u>Y</u> es <u>N</u> o			

Press Yes





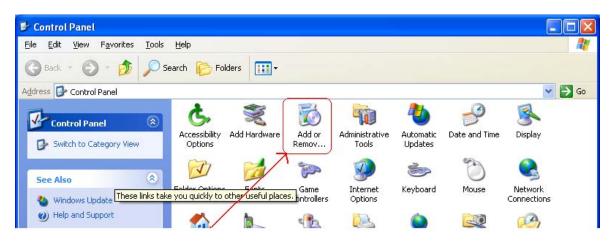
Once the installation is completed proceed to restart your Computer.



Remember that the USB drive has to be always connected to the server where VortexIP is running.

Uninstall

To remove VortexIP installation, go to **Control Panel-> Add or Remove Programs**:



Then, look for VortexIP components as shown on the screen:

🐻 Add or Ren	nove Programs				
	Currently installed programs:	Show up <u>d</u> ates	Sort by: Name		~
Change or Remove Programs	Microsoft .NET Framework 1.1 OvertexIP 2 Activex Joystick Control			Size	0.50MB
	VortexIP 2 ActiveX Live Control				5.50MB
Add <u>N</u> ew	C VortexIP 2 ActiveX Player Control			Size	0.10MB
Programs	C VortexIP 2 FrontEnd				<u>78.41MB</u>
B	Click here for support information.			Used	rarely
Add/Remove Windows	To remove this program from your computer, click Remove.			l	Remove
Components	VortexIP 2 Recording Service				6.51MB
	VortexIP 2 Service Application VortexIP 2 WebServices				0.60MB
Set Program	Vortexil 2 webstrates			5126	1.41MD
Access and Defaults					
	ÿ				

And press **Remove** on every single VortexIP component.

Networks People Trust[™]



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