# User's Guide





# **USB** to Serial Converter

**TU-S9** 

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TU-S9

#### Package Contents

- TU-S9
- Quick Installation Guide
- CD-ROM (Driver & User's Guide)

If any package contents are missing or damaged, please contact the retail store, online retailer, or reseller/distributor that the item was purchased.

#### **Features**

This USB to Serial converter allows you to connect a RS-232 serial device such as a modem to a USB port on your Desktop or Laptop PC.

- Connect a RS-232 serial device such as a modem to a USB port on your computer
- Easy installation with Universal Plug and Play
- Supports multiple operating systems

**Product View** 



- USB Port Connect the USB Port to your computer
- **RS-232 Connector** Connect the RS-232 connector to your Series Device.

## Application Diagram



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#### Windows 8

- **Note:** DO **NOT** connect the USB Serial Converter to your computer before completing the driver installation.
  - 1. Insert the provided CD into your CD-ROM drive.

#### 2. Click Autorun.exe.



3. Click Install Driver.



4. Click Next.



#### 5. Click Finish.



- 6. Connect the TU-S9 to an available USB port of your computer.
- 7. Drivers will install automatically.
- 8. Connect the serial device to the TU-S9 serial port.

#### Windows 7 / Vista

- **Note:** DO **NOT** connect the USB Serial Converter to your computer before completing the driver installation.
  - 1. Insert the provided CD into your CD-ROM drive.
  - 2. Click Autorun.exe.



3. Click Install Driver.



#### 4. Click Next.



#### 5. Click Finish.

| PL-2303 Driver Installer Program | n<br>InstallShield Wizard Complete<br>The InstallShield Wizard has successfully installed PL-2303<br>USB-to-Serial. Click Finish to exit the wizard. |
|----------------------------------|--|
|                                  | < Back Finish Cancel   |

- 6. Connect the TU-S9 to an available USB port of your computer.
- 7. Drivers will install automatically.
- 8. Connect the serial device to the TU-S9 serial port.

**Note:** DO **NOT** connect the USB Serial Converter to your computer before completing the driver installation.

- 1. Insert the provided CD into your CD-ROM drive.
- 2. Click Install Driver.



3. Click Next.



4. Click Finish.



- 5. Connect the TU-S9 to an available USB port of your computer.
- 6. Drivers will install automatically.
- 7. Connect the serial device to the TU-S9 serial port.

To verify the installation of the TU-S9, please follow the steps below.

- On Windows 8: Right-click on **Computer** > **Manage** > **Device Manager**.
- On Windows 7/Vista: Right-Click on Computer > Properties > Device Manager.
- On Windows XP/ 2000 / ME / 98SE: Right-click on My Computer >
  Properties > System > (Hardware) > Device Manager.

In the **Ports (COM & LPT)** group, a string similar to **Prolific-USB- to- Serial Comm Port** should be displayed.

If there is a question or exclamation mark next to that item, then the driver is not properly installed. Please delete the item and repeat the installation steps.

#### Windows 8 / 7 / Vista / XP / 2000



#### Windows 98SE/ME



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## **Mac Installation**

### Mac OS X 10.7 ~ 10.6

- Insert the provided driver CD into your CD-ROM drive. Double-click the CD icon on the desktop and navigate to the directory of Driver\Mac\_OSX\Mac\_OSX10.7\_10.6
- 2. Double-click the PL2303\_1.4.0.dmg file to mount the driver installer image.



3. Please double-click pl PL2303\_1.4.0 to execute the installer program



4. When the welcome screen appears, click Continue.



5. Select a destination disk to install the driver and click Continue.



#### 6. Click Install.



7. When the **Authenticate** screen appears, enter your password in the provided field and click **OK**.



8. Click Continue Installation.



9. Click **Restart** to finish installing the driver and reboot your Mac.



- 10. Connect the converter to a free USB port on your Mac.
- 11. Connect the serial device to the TU-S9 serial port.

- Insert the provided driver CD into your CD-ROM drive. Double-click the CD icon on the desktop and navigate to the directory of Driver\Mac\_OSX\Mac\_OSX10.1\_10.5. Copy and then paste the PL2303\_1.2.1r2.dmg file to the desktop.
- 2. Double-click the dmg file on the desktop to extract the file. Then double-click the **PL2303\_1.2.1** file that is extracted.



3. When the welcome screen appears, click Continue.



4. Select a destination disk to install the driver and click Continue.



5. Click Install.



6. When the **Authenticate** screen appears, enter your password in the provided field and click **OK**.

|         | Type your password to allow Installer to make<br>changes. |  |
|---------|---|--|
|         | Name:   |  |
|         | Password:   |  |
| Details |   |  |

7. Click Continue Installation.



8. Click Restart to finish installing the driver and reboot your Mac.



- 9. Connect the converter to a free USB port on your Mac.
- 10. Connect the serial device to the TU-S9 serial port.

#### Verify the Driver Installation on Mac

Go to **Apple System Profiler** > **Extensions** and you should find **USb Serial Controller** among the list. This means the installation is successfully done.

| 00                     | O.O MacBook Pro   |                                 |                |
|------------------------|---|---------------------------------|----------------|
| Good Way's MacBook Pro |   |                                 | 6/9/10 7 56 PM |
| Contents               | USB Device Tree   |                                 |                |
| T Hardwate             | TUSE Bus  |                                 |                |
| ATA                    | Apple Internal Keyboard / Trackpad                                |                                 |                |
| Audio (Built In)       | IR Receiver   |                                 |                |
| Bluetooth              | US8-Senial Controller D   |                                 |                |
| Diagnostics            | TUSE Bus  |                                 |                |
| Disc Burning           | W BRCM2045 Hub  |                                 |                |
| Ethernet Cards         | Bluetooth USB Host Controller                                     |                                 |                |
| Fibre Channel          | TUSE High-Speed Bus   |                                 |                |
| FireWire               | Built in Sight  |                                 |                |
| Graphics/Displays      | TUSE High-Speed Bus   |                                 |                |
| Hardware RAID          | Internal Memory Card Reader                                       |                                 |                |
| Memory                 |   |                                 |                |
| PCI Cards              |   |                                 |                |
| Parallel SCSI          |   |                                 |                |
| Power                  |   |                                 |                |
| Printers               | USB Serial Controller D   |                                 |                |
| SAS                    |   |                                 |                |
| Serial-ATA             | Product ID.   | 0x2303                          |                |
| USB                    | Vendor ID:  | 2.00 (Proline Technology, Inc.) |                |
| ▼ Network              | Serial Number   | 00000001                        |                |
| AirPort                | Speed:  | Up to 12 Mp/sec                 |                |
| Firewall               | Manufacturer  | Prolific Technology Inc.        |                |
| Locations              | Location ID:<br>Current Available (mA):<br>Current Required (mA): | 0x04100000                      |                |
| Modems                 |   | 100                             |                |
| Volumes                |   |                                 |                |
| WWAN                   |   |                                 |                |

## **Technical Specifications**

| Hardware              |  |
|-----------------------|--|
| Interface             | USB 1.1 Type A   |
|                       | RS-232 (9-pin) Male  |
| Supported OS          | Windows 8 (32/64-bit) / Windows 7 (32/64-bit) /<br>Vista (32/64-bit) / XP (32/64-bit) / 2000 / ME / 98SE<br>Mac OS 10.1~10.7 |
| Cable Length          | 6.9 cm (27 inches)   |
| Cable Gauge           | 28/24 AWG  |
| Data Rate             | 500kbps  |
| Power Consumption     | 500mA (max)  |
| Weight                | 75g. (0.2 lb)  |
| Operating Temperature | 0° C ~ 40° C (32° ~ 104° F)  |
| Storage Temperature   | -10° C ~ 45° C (14° F ~ 113° F)  |
| Humidity              | Max. 85% (non-condensing)  |
| Certifications        | CE, FCC  |

## Troubleshooting

- 1. The autorun window does not appear on my windows PC after I put in the Driver CD-ROM. What should I do?
  - a. Go to the Desktop on your computer.
  - b. Click on Computer or My Computer
  - c. Double click on the CD-ROM drive
  - d. Double click on the autorun.exe icon.
- 2. Windows is unable to recognize my hardware. What should I do?

Try plugging the TU-S9 into the different USB port.

3. Can I use the TU-S9 with my serial keyboard, mouse, or joystick?

The TU-S9 does not support interrupt transfer mode devices. If your serial keyboard, mouse, or joystick is an HID Device, it is not supported.

#### 4. Can I connect or disconnect the TU-S9 while the computer is on?

Yes, you can connect or disconnect TU-S9 while the computer is on because the USB interface is Plug-and-Play compliant and hot-pluggable.

## **Limited Warranty**

TRENDnet warrants its products against defects in material and workmanship, under normal use and service, for the following lengths of time from the date of purchase.

TU-S9 – 2 Years Limited Warranty

AC/DC Power Adapter, Cooling Fan, and Power Supply carry 1 year warranty.

If a product does not operate as warranted during the applicable warranty period, TRENDnet shall reserve the right, at its expense, to repair or replace the defective product or part and deliver an equivalent product or part to the customer. The repair/replacement unit's warranty continues from the original date of purchase. All products that are replaced become the property of TRENDnet. Replacement products may be new or reconditioned. TRENDnet does not issue refunds or credit. Please contact the point-of-purchase for their return policies.

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## **Product Warranty Registration**

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