User's Guide

TRENDNET

AC600 High Gain Dual Band Wireless USB Adapter

TEW-806UBH

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Product Overview



TEW-806UBH

Package Contents

In addition to your wireless adapter, the package includes:

- CD-ROM (Utility & Drivers)
- Multi-Language Quick Installation Guide

If any package contents are missing or damaged, please contact the retail store, online retailer, or reseller/distributor from which the product was purchased.

Features

TRENDnet's AC600 High Gain Dual Band Wireless USB Adapter, model TEW-806UBH, connects a Windows® or Mac® computer to a revolutionary Wireless AC network. Connect to a Wireless AC network at 433 Mbps or to a Wireless N network at up to 150 Mbps. This adapter features an adjustable high gain antenna which significantly increases wireless coverage.

Ease of Use

Easy Setup

Get up and running in minutes with the intuitive guided setup

Operating Systems

Compatible with Windows® and Mac® operating systems

One Touch Connection

Securely connect to the router at the touch of the Wi-Fi Protected Setup (WPS) button

Performance

High Gain Antenna

An adjustable high gain antenna significantly increases wireless coverage

Next Generation Wireless AC

802.11ac provides uninterrupted HD video streaming in a busy connected home

Dual Band

High speed 433 Mbps Wireless AC + 150 Mbps Wireless N bands

Encrypted Wireless

Supports the latest encryptions standards (up to WPA2)

Backward Compatible

Compatible with legacy wireless devices

*For maximum performance connect to an 802.11ac wireless router or access point

**Maximum wireless signal rates are referenced from IEEE 802.11 theoretical specifications. Actual data throughput and coverage will vary depending on interference, network traffic, building materials and other conditions.

Product Hardware Features



- **USB Connector** The USB 2.0 Type A connector connects your adapter to one of the available USB 2.0 Type A ports on your computer.
- WPS (Wi-Fi Protected Setup) Button / Activity LED Indicator Push and hold the WPS button for 3 seconds to activate WPS. The LED will blink rapidly to indicate WPS has been activated. The LED will blink every 5 sec. when disconnected. When connected, the LED will blink rapidly during wireless data transmission.
- **High Gain Antenna** The high gain antenna can be rotated 180° at the base, 90° at the antenna, and 90° antenna tilt in order to optimize performance and connectivity.

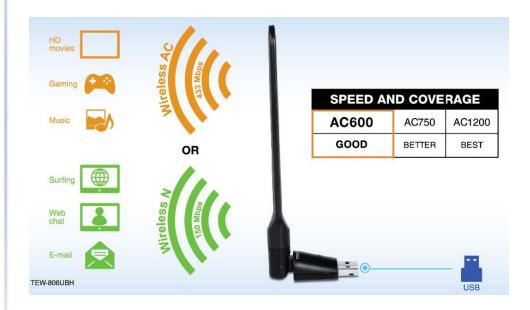
System Requirements

- Windows® 8.1 (32/64), 8 (32/64), 7 (32/64), Vista (32-bit), or XP (32/64)
- Mac OS® 10.6 10.9
- Available USB 2.0/3.0 Type A port on your computer.

Note: Connecting the wireless adapter USB 1.1 Type A port will limit the speed capabilities of the wireless adapter. Please ensure to connect the adapter to at least USB 2.0 Type A port.

CD-ROM Drive (Utility and Driver Installation with included CD)

Application Diagram



The AC600 High Gain Dual Wireless USB Adapter can provide wireless AC or wireless N connectivity through the use of an available USB 2.0/3.0 port on your computer to a wireless AC/N network (router/access point). The adjustable high gain antenna can allow for wireless connectivity at longer distances.

Installing your Wireless Adapter

This section describes how to install the software driver and utility for the wireless adapter.

Windows® OS Installation

1. Insert the included CD-ROM into your computer's CD-ROM drive.

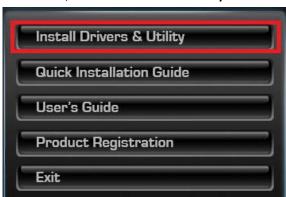
Note: If you do not have the included CD-ROM, you can download the utility and drivers from http://www.trendnet.com/downloads/.



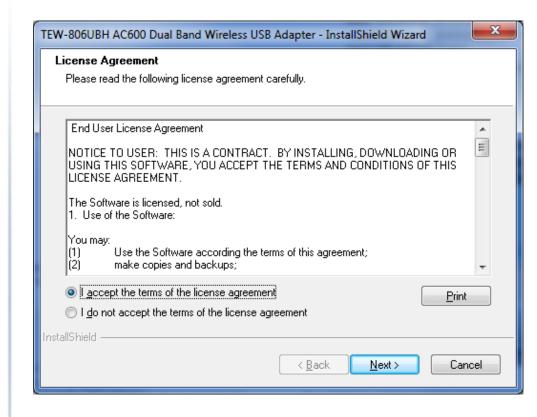
2. At the CD Autorun Prompt window, click Run Autorun.exe.

Note: If the Autorun prompt does not appear automatically, open the CD contents and double-click Autorun.exe.

3. At the CD-ROM main menu, click Install Drivers & Utility.



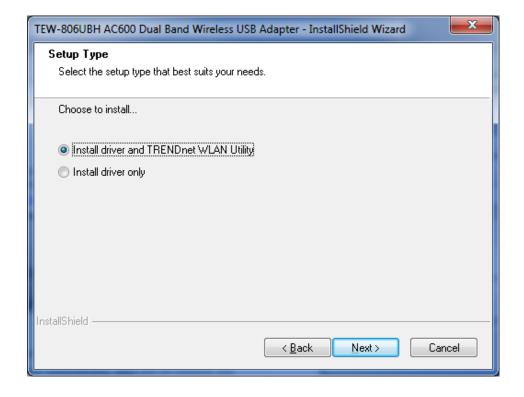
4. You will be prompted to accept the end user license agreement. Select I accept the terms of the license agreement and click Next.



TEW-806UBH

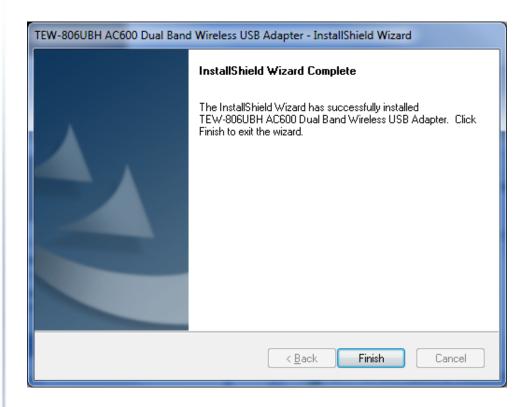
TRENDnet User's Guide

- 5. Select your preferred installation option and click **Next**.
 - **Driver and TRENDnet WLAN Utility (Recommended)** Installs both the driver and TRENDnet software utility to manage your wireless connections.
 - **Driver Only (Use the built-in Windows Utility)** Installs the driver only and use the built-in Windows wireless utility to manage your wireless connections.



6. Wait for the utility and drivers installation to complete. This may take a few minutes. **Note:** If you do not receive a security prompt, continue to the next step. If prompted, click **Install this driver software anyway**.

7. After the process is completed, click **Finish**.



8. Plug in the wireless USB adapter into an available USB 2.0/3.0 port on your computer.

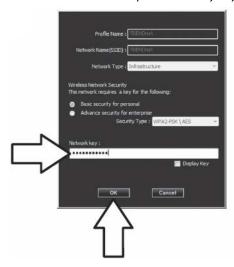


9. After the driver is successfully installed, double-click the icon in the system tray and click the Site Survey tab scan for available wireless networks.



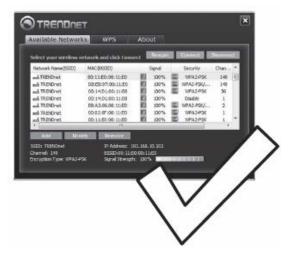


10. If your wireless network requires a Wi-Fi security key, you will be prompted to enter it. Enter the Wi-Fi security key required to connect to your wireless network and click **OK**. *Note:* If your wireless network does not require a security key, skip to the next step.



11. Check the status information at the bottom of the utility to verify that you were successfully connected to your wireless network.

Note: If no status information appears, please verify that your security key is correct.



MAC® OS Installation

1. Insert the included CD-ROM into your computer's CD-ROM drive.

Note: If you do not have the included CD-ROM, you can download the utility and drivers from http://www.trendnet.com/downloads/.



2. Open the folder named "Mac" on the included Utility and Driver CD ROM.



Mac

3. Double-click the .dmg file.

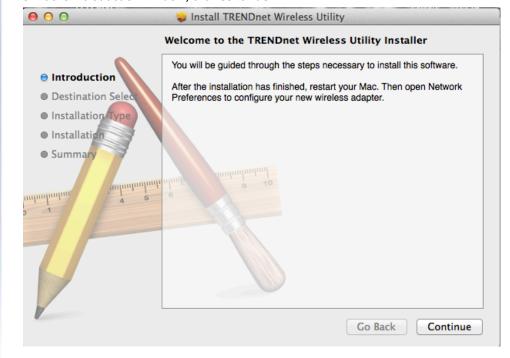
MacOS10_6-10_10_9.dmg

4. Double-click on the USBWireless-Install.pkg file.

Note: If you decide to uninstall the utility and drivers later, use the USBWireless-Uninstall file.



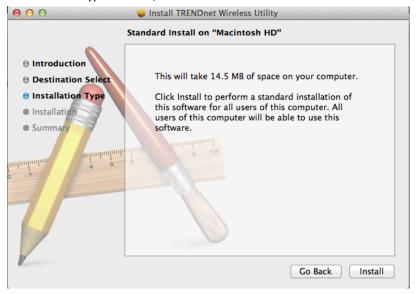
5. At the introduction window, click Continue.



6. At the Destination Select window, click Continue.



7. At the Installation Type window, click Install.



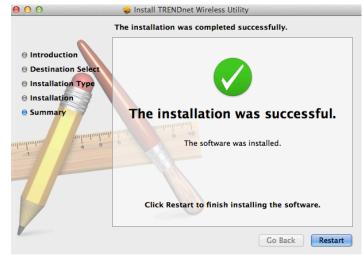
8. When prompted, enter your Name and Password to authorize the installation and click **Install Software**.



9. When prompted, click Continue Installation.



10. Wait for the installation to complete. Click Restart to restart your computer and complete the installation.



11. After your computer restarts, log into your computer and plug in the wireless USB adapter into an available USB 2.0/3.0 port on your computer.



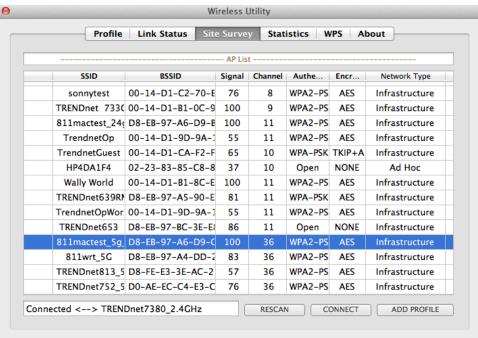
12. After the driver is successfully installed, an icon will appear in the top menu bar. Click on the icon in the top menu bar and click **Open Wireless Utility**.



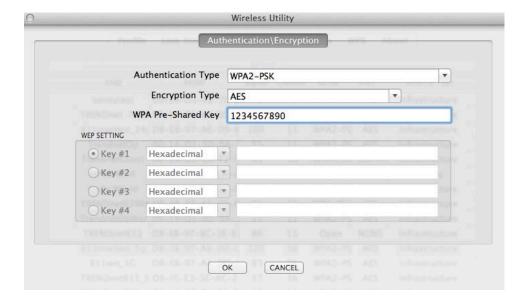
13. The wireless utility will appear. Click on the **Site Survey** button to search for available wireless networks.



14. Double-click the wireless network you would like to connect.

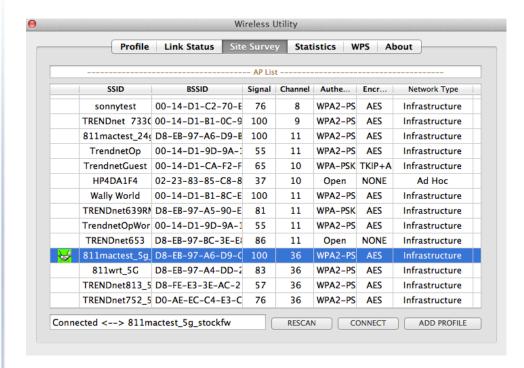


15. If your wireless network requires a Wi-Fi security key, you will be prompted to enter it. Enter the Wi-Fi security key required to connect to your wireless network and click **OK**. *Note:* If your wireless network does not required a security key, skip to the next step.



16. If connection was successful, you will see a green handshake icon next to the wireless network in the list.

Note: If no status information appears, please verify that your security key is correct.



Using the Wireless Utility

Windows® OS

Upon completing the software installation, a desktop shortcut is automatically created.

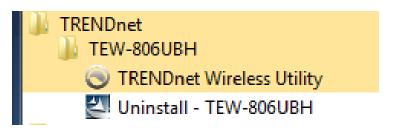
After installation, the wireless software utility will start and open up automatically. If the utility does not start and open up automatically, double-click the desktop icon to start the utility. You can also start the wireless utility from the Start Menu folder.

Note: If you decide to uninstall the utility and drivers later on, click on the Uninstall item under the Start Menu.

Desktop Icon



Start Menu



When the utility is started, you will the following icon in your system tray in the bottom right corner of the screen.





Wireless Adapter is Disconnected



Wireless Adapter is Connected. When connected, icon displays green bars according to signal strength.

You can right-click the system tray icon for additional options.



- Launch Config Utility This option opens up the wireless utility.
- Exit This option will close the utility and terminate the application. The application will no longer be running and accessible from your system tray. You will have to restart the application manually by double-clicking the Desktop icon.

Available Networks List

This window displays a list of the available wireless networks found by your wireless adapter. In addition to displaying the wireless network name (SSID, the list will display additional information about the network such as MAC address (BSSID), signal strength percentage, security type, and channel

Note: Since this adapter has dualband capability, available wireless network found on both the 2.4GHz band and 5GHz band will be displayed in the list.

Add, Modify, Remove -

These controls allow you to manage your wireless profiles. The utility uses the built-in operating system wireless profile manager for your wireless profiles.

Add – Click Add to manually add a new wireless network profile.

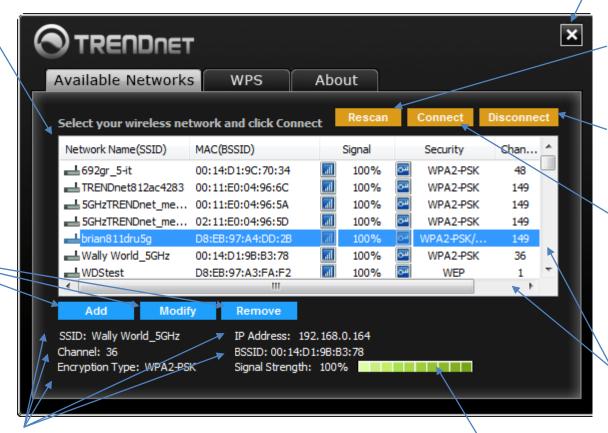
Modify – Select a network in the list to modify, and click Modify. The network should already be in your network profile list in order to modify.

Remove – Select a network in the list to remove from the profiles list. The network should already be in your profile list in order to remove.

Wireless Utility Overview

Available Networks Window

This window allows you to discover and connect to available wireless networks.



SSID, Channel, IP Address, Encryption Type, BSSID, Signal Strength

This will display the wireless network name (SSID), channel, and security/encryption type, MAC address (BSSID), and Signal Strength of the wireless network you are currently connected. This will also display the IP address obtained from the wireless network your are currently connected.

Close

To close the utility, click Close. This does not terminate the wireless utility application and can still be accessed through the system tray, desktop icon, or start menu.

Rescan

If you do not find your wireless network in the available networks list, click Rescan to scan for available wireless networks.

Disconnect

Select the wireless network to disconnect from, and click Disconnect. This does not delete the wireless profile from Windows®.

Connect

After selecting the wireless network in the available networks list, you can click Connect to connect to the network or simply double-click the network in the list. If the wireless network has security enabled, you may be prompted to enter a network key.

Vertical/Horizontal Scroll

You can click the arrows or click and drag the slider, to display more available networks or information.

Signal Strength/Link Quality

The bars provide a graphical representation of the general signal strength and link connectivity to the wireless network you are currently connected.

Wireless Utility Overview

WPS (Wi-Fi Protected Setup) Window

This window allows you to establish wireless connectivity using WPS to WPS supported device such as a wireless router/access point. For information on how to connect using WPS, please refer to the section "Connect to your wireless network using WPS" on page 12.

TRENDNET Available Networks WPS About Select your WPS (Wi-Fi Protected Setup) method used to connect. connectivity to a WPS supported device such as a wireless router/access point Push Button PIN Next connectivity to a WPS supported device SSID: Wally World_5GHz IP Address: 192,168.0,164 Channel: 36 BSSID: 00:14:D1:9B:B3:78 Encryption Type: WPA2-PSK Signal Strength: 100%

WPS Push Button Method (Default)

using the WPS Push Button method.

Allows you to establish wireless

Allows you to establish wireless

using the WPS PIN method.

such as a wireless router/access point

WPS PIN Method-

Next

After selecting the WPS method to

use, click Next to continue to

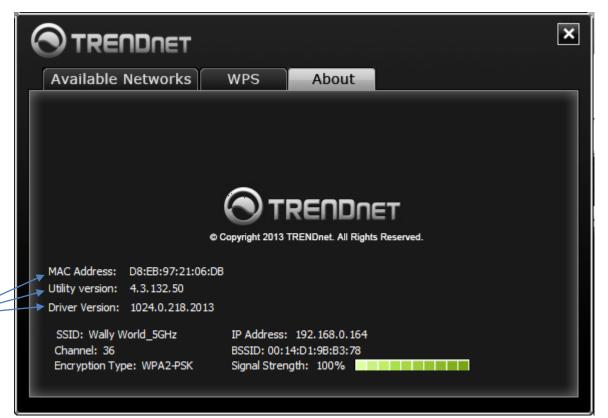
remaining steps of the WPS

connection process.

Wireless Utility Overview

About Window

This window displays the wireless adapter MAC address, driver, and utility version reference information.



MAC Address, Utility & Driver Version

Displays the wireless adapter MAC address, utility, and driver version reference information.

Connect to your wireless network

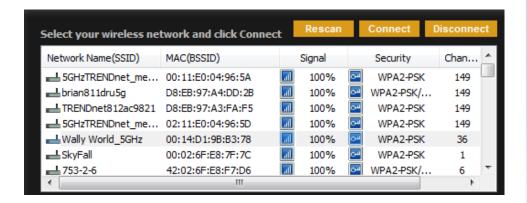
1. Open up the wireless utility.



2. Click on the Available Networks tab.



3. In the list, double click on your wireless network or select your wireless network and click the **Connect** button.



4. If your network has security enabled, you will be prompted to enter the **Network Key** and the encryption type will be detected automatically. Enter the **Network Key** and click **OK**.

Note: After entering the network key, you can click **Display Key** to show the characters you typed in for the network key to verify it is correct.

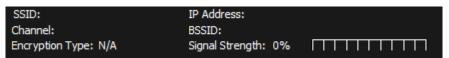


5. The wireless network information will appear at the bottom of the utility of the wireless network you are connected and the **Signal Strength/Link Quality** bars will turn green to indicate a successful connection.

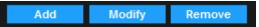
Connection Successful

Address: 192.168.0.164
SSID: 00:14:D1:9B:B3:78
gnal Strength: 100%

Connection Unsuccessful



Note: If there is no information displayed and the bars do not turn green, you were not connected to the wireless network successfully. Please select your network in the list again, and click **Modify** and re-enter your Wi-Fi/Network Security Key to verify if your key may have been entered incorrectly, then click **OK**. If you are still experiencing issues connecting to your wireless network, you may need to verify the security settings of your wireless network to make sure they correct key is entered.



Connect to your wireless network using WPS

WPS (Wi-Fi Protected Setup) is a feature that makes it easy to connect devices to your wireless network. If your wireless router/access point supports WPS, you can use this feature to easily connect wireless devices to your network.

Note: You can typically find out if you if your wireless router/access point supports WPS just by looking at the physical device. There should be a WPS push button located on the exterior casing of the device, if not, your device may not support WPS or you may need to reference your device documentation as to how WPS can be initiated on the deivce. If your device does not have an identifiable WPS push button on the exterior location, we would recommend using the standard connection method on the previous page.

There are two methods the WPS feature can easily connect your wireless devices to your network.

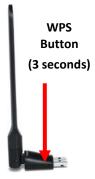
- Push Button Configuration (PBC) method (Recommended)
- PIN (Personal Identification Number) Method

Hardware Push Button (PBC) Method

On your wireless router/access point, push the WPS button. Then push and hold the WPS button on the wireless for 3 seconds and release.

Note: Typically, the WPS button hold time is 3-5 sec., then release. For TRENDnet routers/access points, the WPS hardware push button hold time is 3 seconds. If you are using another brand device, you may need to refer to your device documentation for WPS operation.





Virtual Push Button (PBC) Method

1. Open up the wireless utility.



2. Click on the WPS tab.



3. In the WPS window, the Push Button Configuration (PBC) option will be selected by default. If not, check the Push Button option.



4. Click Next. Next

5. On your wireless router/access point, push the WPS button.

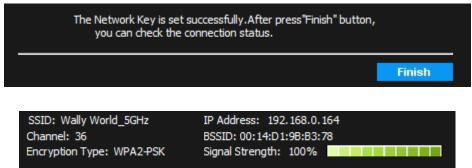
Note: Typically, the WPS button hold time is 3-5 sec., then release. For TRENDnet routers/access points, the WPS hardware push button hold time is 3 seconds. If you are using another brand device, you may need to refer to your device documentation for WPS operation.



6. On the wireless utility, click **Start.**

Start

- 7. Messages will appear utility indicating that the WPS process has been activated and the status. Wait for the process to complete.
- 8. If successful, you will see the following message at the top and the connection information at the bottom of the utility will appear. Click **Finish**.



Note: If the WPS process fails, you will see the message below and connection information at the bottom of the utility will not be displayed. You may need to click **Cancel** and attempt the WPS process again. You may need to refer to your wireless router/access point documentation regarding the operation of WPS.



PIN (Personal Identification Number) Method

1. Open up the wireless utility.



2. Click on the WPS tab.



3. Check the **PIN Code** option.



4. Click the **WPS AP List** drop-down list and select your wireless network.



- 5. Click Next. Next
- 6. The client **PIN Code** will be generated automatically.

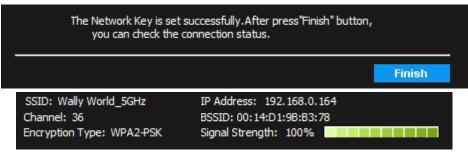


7. On your wireless router/access point, enter the client **PIN Code** into your wireless router/access point configuration page and start the WPS process.

Note: You will need to access the device configuration page (typically through a web browser) to access the WPS section to enter the client PIN code and use the WPS PIN method. You may need to refer to your device documentation on how to access your device's configuration page and locate the WPS section. The example below (from our TRENDnet TEW-810DR router) shows where the WPS client PIN information is entered.



- 8. On the wireless utility, click **Start.** Start
- 9. If successful, you will see the following message at the top and the connection information at the bottom of the utility will appear.



Note: If the WPS process fails, you will see the message below and connection information at the bottom of the utility will not be displayed. You may need to click **Back** and attempt the WPS process again. You may need to refer to your wireless router/access point documentation regarding the operation of WPS.

WPS configuration was unsuccessful.Please click the Cancel button below to retry.

Cancel

Create or modify wireless network profiles

Wireless network profiles are profiles that define the parameters of an existing network such as the wireless network name (SSID) and security settings in order to allow for easier management especially if you connect to multiple wireless networks. When you connect to a wireless network using the Available Networks window, a profile for that network is automatically saved to your profile list so that the next time you are in range of that network, your computer will automatically connect to that predefined wireless network without having to manually scan and reconnect to the network.

Note: The wireless utility uses built-in Windows® profile management for wireless networks.

When a parameter (wireless network name or security key) changes in a wireless network that you had connected to before and saved to the profile list, you may need to modify the profile of that network and change to the correct parameters in order to reconnect.

If you are connecting to a wireless network where the wireless network name (SSID) is not discoverable for security purposes, you may need to manually add a new profile to the list for this network in order to connect.

Please note that these parameters are set based on the configuration parameters required by the wireless router/access point.

For additional information on security parameters, you can refer to the Appendix.

1. Open up the wireless utility.

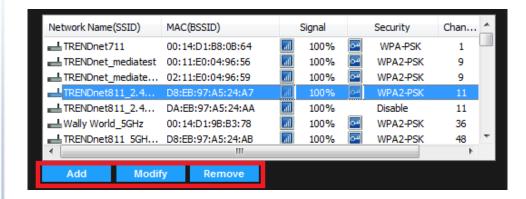


2. Click on the Available Networks tab.



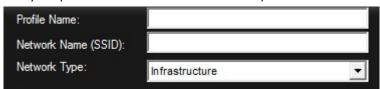
3. Review the options.

When connecting to a wireless network, it is automatically saved to your Windows® profile list.



- Add Allows you to manually add a wireless network profile (ex. If the
 wireless network is set to hide it's wireless network name (SSID)). This will add
 the profile to Windows® profile list.
- Modify Allows you to modify an existing wireless network profile in the Windows® profile list. Select the wireless network to modify in the Available Networks list, and click this option to modify it. You will only be able to modify the settings of a wireless network that had been saved in the Windows® profile list.
- Remove Allows you to remove an existing wireless network profile in the Windows® profile list. Select the wireless network to remove in the Available Networks list, and click this option to remove it. You will only be able to remove a profile that had been saved in the Windows® profile list.

Enter or modify the parameters for the wireless network profile.



- **Profile Name** Enter a name you easily identify in your profile list, for example "Home" or "Office". Please note that this is not the same as your wireless network name and does not need to be the same as your wireless network name.
- Network Name (SSID) Enter the wireless network name of the network you
 are connecting.
- Network Type The most typical configuration type is Infrastructure which is
 used when connecting to a wireless router/access point. Ad-Hoc is only used
 when establishing a wireless one-to-one only connection with another wireless
 device or computer operating in ad-hoc mode.

There are 2 security categories to choose.



Basic security for personal – Includes the most common security options under the Security Type drop-down menu.



- Open \ Disable Wireless network has no security configured. No key is required.
- Open or Shared \ WEP Enter the WEP key for your wireless network. Wireless network has WEP security enabled, open or shared. Please note that the Key Index 1-4 must also match the same index configured on the wireless router/access point.

WEP Key Format

WEP Key Format	HEX	ASCII
Character set	0-9 & A-F, a-f only	Alphanumeric (a,b,C,?,*, /,1,2, etc.)
64-bit key length	10 characters	5 characters
128-bit key length	26 characters	13 characters

 WPA-PSK \ TKIP or AES – Wireless network has WPA-PSK security enabled, TKIP or AES.

Note: 8-63 alphanumeric characters (a,b,C,?,*, /,1,2, etc.)

WPA2-PSK \ TKIP or AES – Wireless network has WPA2-PSK security enabled.
 TKIP or AES.

Note: 8-63 alphanumeric characters (a,b,C,?,*, /,1,2, etc.)

Advance security for enterprise – Includes all security options including advanced options under the Security Type drop-down that require additional authentication parameters to connect to the wireless network typically used offices and businesses that require a higher level of security.

Additional security options:

- WPA EAP-TLS or WPA2 EAP-TLS \ TKIP or AES Wireless network has WPA-EAP security enabled, TKIP or AES. Select the EAP (Extensible Authentication Protocol) Type.
 - Select a Certificate EAP-TLS requires additional certificate to be installed on computer for authentication purposes. Click the dropdown and select the certificate type used to authenticate and required by the authentication (RADIUS) server.

MAC® OS

Upon completing the software installation and restarting your computer, a shortcut is automatically created in the dock.

After plugging in the wireless adapter into an available USB 2.0/3.0 port, You will need to click the top menu bar icon and click Open Wireless Utility. You can also

Top Menu Bar Icon



In the top menu bar icon, you can choose to turn off the wireless adapter or open the wireless utility.

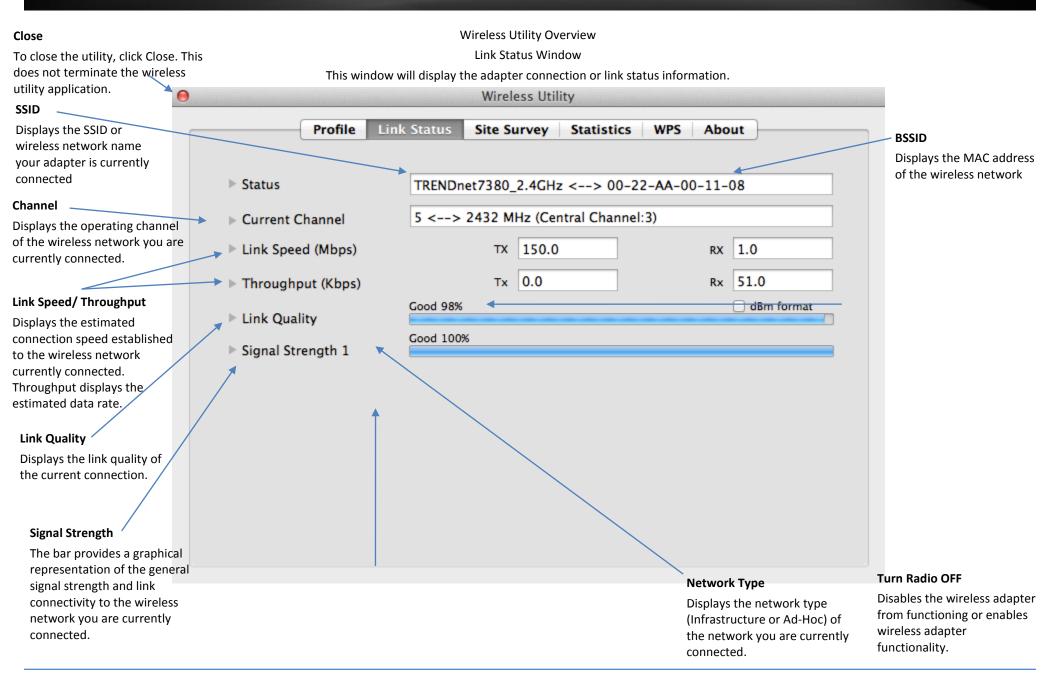
If the menu bar icon did not appear, you can start the utility Finder > Applications > TRENDnet Wireless Utility and click on Wireless Utility.

Wireless Utility Overview

Close **Profile Window** To close the utility, click Close. This This window displays current or previously save wireless network profile info. to prevent you from having does not terminate the wireless to re-enter the wireless network information in order to reconnect. utility application. Wireless Utility Default Profile Link Status Site Survey Statistics WPS About Column indicates which network is set to the default. - Profile List -**Network Type** Column displays the **Profile Name** Profile SSID Channel Authentication Encryption Network Type wireless network type Column displays the (Infrastructure or Ad-Hoc) profile name for identification. Encryption SSID Column displays the Column displays the SSID or encryption type assigned Wireless Network Name of to the profile. assigned in the profile. Channel Column displays the channel of the wireless network assigned to the profile. Authentication Column displays the authentication type assigned to the profile. ADD DELETE ACTIVATE **EDIT** Activate When selecting an existing Add Edit Delete wireless network profile in the Allows you to manually add Allows you to edit an Allows you to remove or list, clicking this will allow to or create a new wireless existing wireless network delete an existing wireless manually choose which profile network profile. profile in the list.

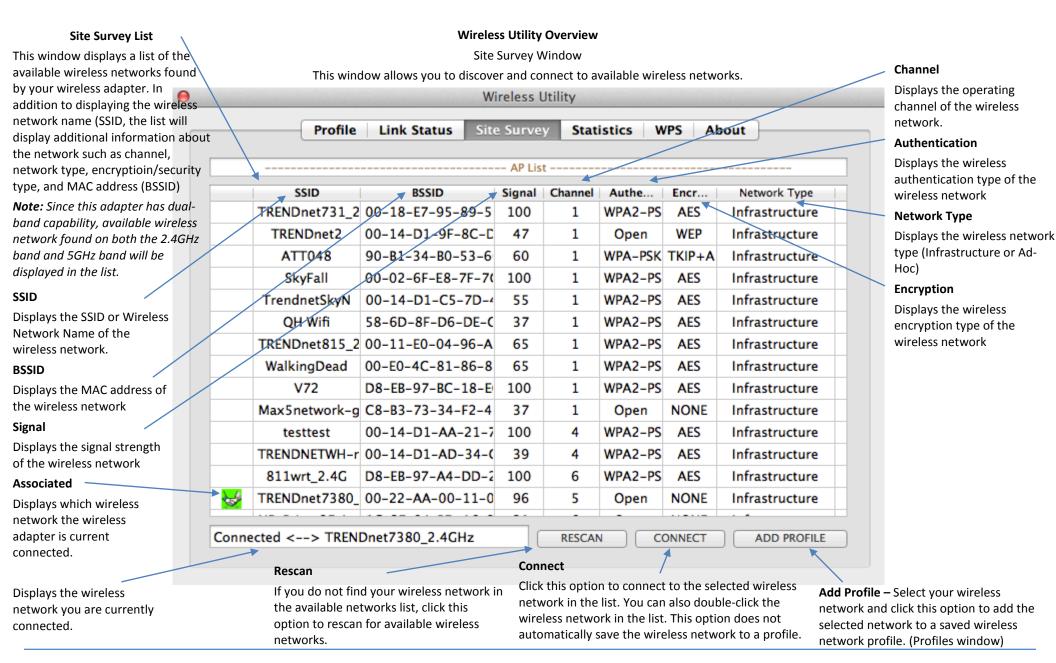
network profile in the list.

to use to connect.



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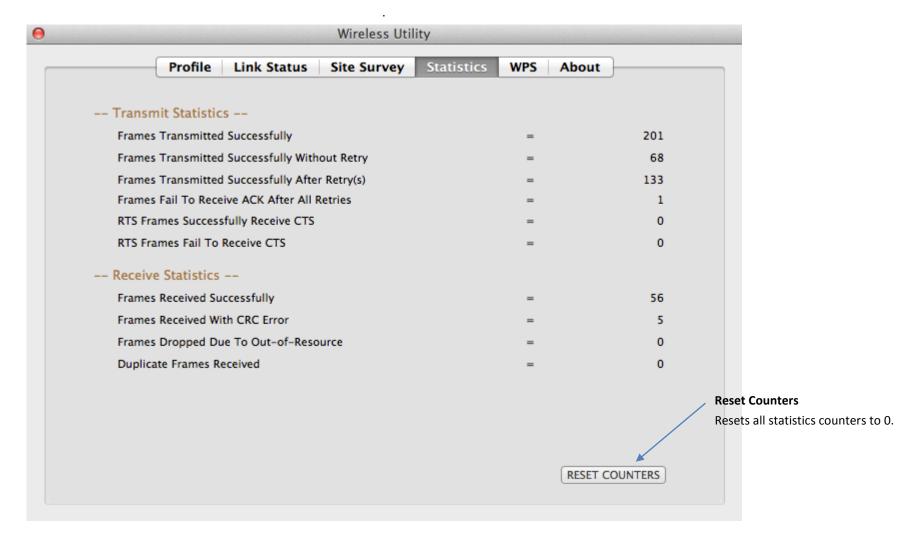
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Wireless Utility Overview

Statistics Window

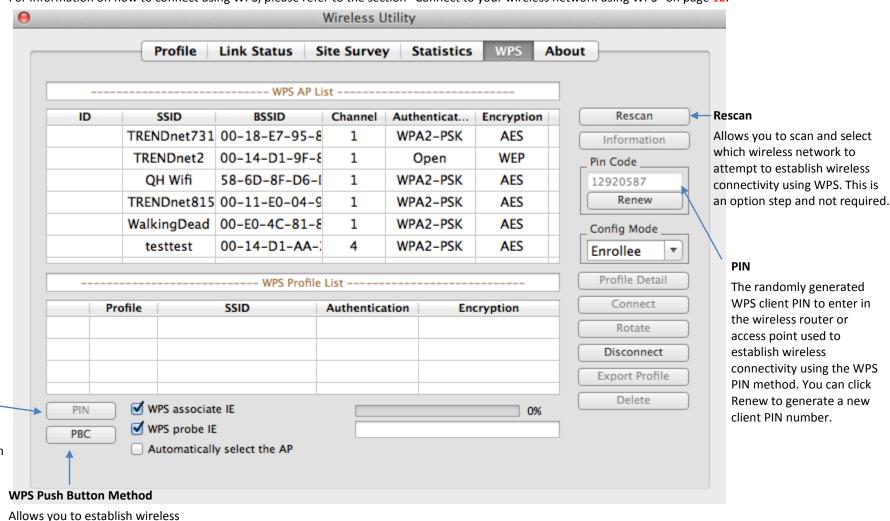
This window allows you to view transmit and receive statistic information of wireless networks you are connect.



Wireless Utility Overview

WPS (Wi-Fi Protected Setup) Window

This window allows you to establish wireless connectivity using WPS to WPS supported device such as a wireless router/access point. For information on how to connect using WPS, please refer to the section "Connect to your wireless network using WPS" on page 12.



WPS PIN Method

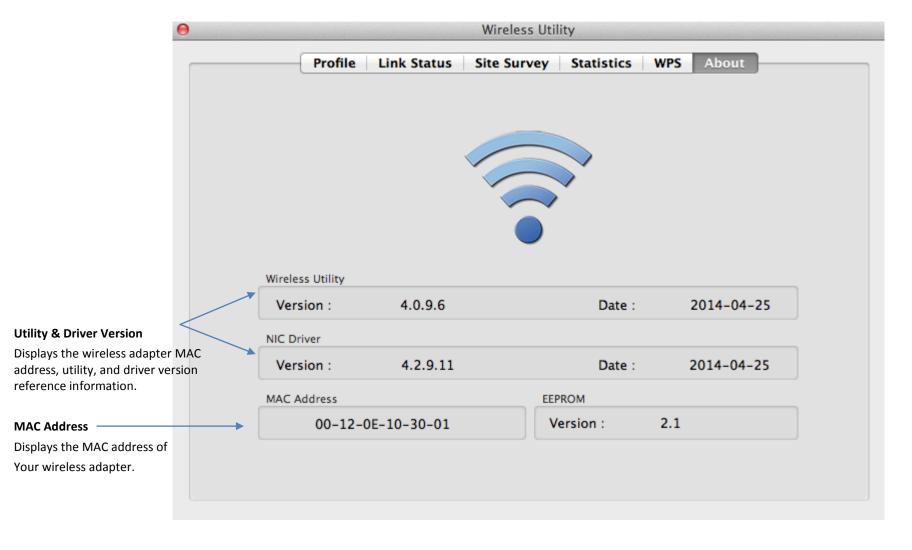
Allows you to establish wireless connectivity to a WPS supported device such as a wireless router/access point using the WPS PIN method.

Allows you to establish wireless connectivity to a WPS supported device such as a wireless router/access point using the WPS Push Button method.

Wireless Utility Overview

Information Window

This window displays the wireless adapter driver and utility version reference information.



Connect to your wireless network

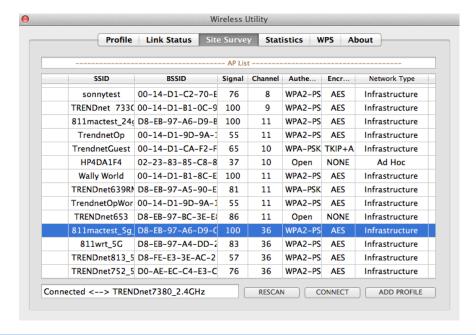
1. Open up the wireless utility from the top menu bar.



2. Click on the Site Survey tab.



3. In the list, double click on your wireless network or select your wireless network and click the **Connect** button.



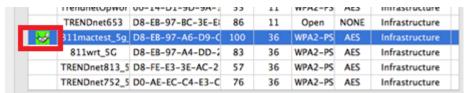
4. If your network has security enabled, you will be prompted to enter the **Network key** and the encryption type will be detected automatically. Enter the **Network key**, enter the key again under **Confirm network key** and click **OK**.

Note: After entering the network key, you can click **Display Key** to show the characters you typed in for the network key to verify it is correct.



5. An icon will appear next to the wireless network indicating a successful connection.

Connection Successful



Note: If the green handshake icon does not appear next to the wireless network, you were not connected to the wireless network successfully. Please double click your network in the list again, and re-enter your Wi-Fi/Network Security Key to verify if your key may have been entered incorrectly, then click **OK**. If you are still experiencing issues connecting to your wireless network, you may need to verify the security settings of your wireless network to make sure they correct key is entered.

Connect to your wireless network using WPS

WPS (Wi-Fi Protected Setup) is a feature that makes it easy to connect devices to your wireless network. If your wireless router/access point supports WPS, you can use this feature to easily connect wireless devices to your network.

Note: You can typically find out if you if your wireless router/access point supports WPS just by looking at the physical device. There should be a WPS push button located on the exterior casing of the device, if not, your device may not support WPS or you may need to reference your device documentation as to how WPS can be initiated on the device. If your device does not have an identifiable WPS push button on the exterior location, we would recommend using the standard connection method on the previous page.

There are two methods the WPS feature can easily connect your wireless devices to your network.

- Push Button Configuration (PBC) method (Recommended)
- PIN (Personal Identification Number) Method

Hardware Push Button (PBC) Method

On your wireless router/access point, push the WPS button. Then push and hold the WPS button on the wireless for 3 seconds and release.

Note: Typically, the WPS button hold time is 3-5 sec., then release. For TRENDnet routers/access points, the WPS hardware push button hold time is 3 seconds. If you are using another brand device, you may need to refer to your device documentation for WPS operation.

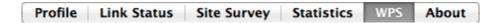


Virtual Push Button (PBC) Method

1. Open up the wireless utility from the top menu bar.



2. Click on the WPS tab.



3. On your wireless router/access point, push the WPS button.

Note: Typically, the WPS button hold time is 3-5 sec., then release. For TRENDnet routers/access points, the WPS hardware push button hold time is 3 seconds. If you are using another brand device, you may need to refer to your device documentation for WPS operation.

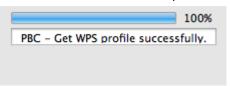


4. In the WPS window on the wireless utility, make sure **WPS associate IE, WPS probe IE,** and **Automatically select the AP** options are check. Then click **PBC**.



5. Messages will appear utility indicating that the WPS process has been activated and the status. Wait for the process to complete.

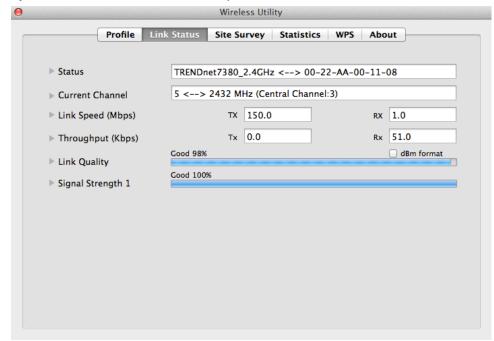
Note: If needed, you can click Cancel to cancel the WPS process.



6. If successful, a success message will be displayed and the wireless network will appear in your WPS profile list.



Note: You can check the Link Status window to check the connection status and information about the wireless network you are connected.

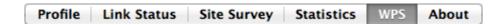


PIN (Personal Identification Number) Method

1. Open up the wireless utility from the top menu bar.



2. Click on the WPS tab.



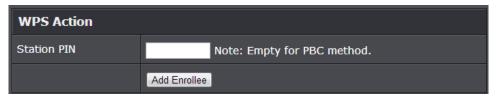
3. The client **PIN Code** will be generated automatically.

Note: You can click renew to generate a new client pin number.



4. On your wireless router/access point, enter the client **PIN Code** into your wireless router/access point configuration page and start the WPS process.

Note: You will need to access the device configuration page (typically through a web browser) to access the WPS section to enter the client PIN code and use the WPS PIN method. You may need to refer to your device documentation on how to access your device's configuration page and locate the WPS section. The example below (from our TRENDnet TEW-811DRU router) shows where the WPS client PIN information is entered.

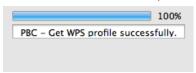


5. In the WPS window on the wireless utility, click PIN.



6. Messages will appear utility indicating that the WPS process has been activated and the status. Wait for the process to complete.

Note: If needed, you can click Cancel to cancel the WPS process.



7. If successful, a success message will be displayed and the wireless network will appear in your WPS profile list.



Note: You can check the Link Status window to check the connection status and information about the wireless network you are connected.

Create or modify wireless network profiles

Wireless network profiles are profiles that define the parameters of an existing network such as the wireless network name (SSID) and security settings in order to allow for easier management especially if you connect to multiple wireless networks. When you connect to a wireless network using the Available Networks window, a profile for that network is automatically saved to your profile list so that the next time you are in range of that network, your computer will automatically connect to that predefined wireless network without having to manually scan and reconnect to the network.

When a parameter (wireless network name or security key) changes in a wireless network that you had connected to before and saved to the profile list, you may need to modify the profile of that network and change to the correct parameters in order to reconnect.

If you are connecting to a wireless network where the wireless network name (SSID) is not discoverable for security purposes, you may need to manually add a new profile to the list for this network in order to connect.

Please note that these parameters are set based on the configuration parameters required by the wireless router/access point.

For additional information on security parameters, you can refer to the Appendix.

1. Open up the wireless utility from the top menu bar.



2. Click on the Site Survey tab.



3. You can select a network from the list and click **Add Profile** to add it to the profile list.



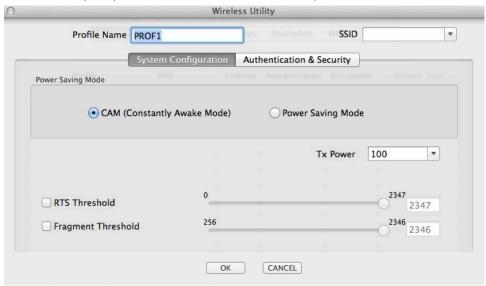
To manage wireless network profiles, click on **Profiles** tab.





- Add Allows you to manually add a wireless network profile to the profile list. (ex. If the wireless network is set to hide it's wireless network name (SSID)).
- **Edit** Allows you to modify an existing wireless network profile in the profile list. Select the profile to modify in the list and click this option to modify it.
- Delete Allows you to remove an existing wireless network profile in the profile list. Select the profile to remove in the list and click this option to remove it.
- Activate Allows to connect to the specific wireless network profile selected. Select the profile to connect to, and click the option connect to the wireless network specified in the profile.

Enter or modify the parameters for the wireless network profile.



- **Profile Name** Enter a name you easily identify in your profile list, for example "Home" or "Office". Please note that this is not the same as your wireless network name and does not need to be the same as your wireless network name.
- **SSID** Enter the wireless network name of the network you are connecting or click the drop-down menu to select an SSID from the scanned list.
 - **Note:** The most typical configuration type is **Infrastructure** which is used when connecting to a wireless router/access point. **Ad-Hoc** is only used when establishing a wireless one-to-one only connection with another wireless device or computer operating in ad-hoc mode.
- **Channel** Allows you to select the specific operating wireless channel used.

Wireless Network Security Properties

Note: You can refer to the Appendix for details on choosing the wireless security type.

- Open \ Disable Wireless network has no security configured. No key is required.
- Open or Shared \ WEP Enter the WEP key for your wireless network. Wireless network has WEP security enabled, open or shared. Please note that the Key Index 1-4 must also match the same index configured on the wireless router/access point.

WEP Key Format

WEP Key Format	HEX	ASCII
Character set	0-9 & A-F, a-f only	Alphanumeric (a,b,C,?,*, /,1,2, etc.)
64-bit key length	10 characters	5 characters
128-bit key length	26 characters	13 characters

 WPA-PSK \ TKIP or AES — Wireless network has WPA-PSK security enabled, TKIP or AES.

Note: 8-63 alphanumeric characters (a,b,C,?,*, /,1,2, etc.)

WPA2-PSK \ TKIP or AES – Wireless network has WPA2-PSK security enabled.
 TKIP or AES.

Note: 8-63 alphanumeric characters (a,b,C,?,*, /,1,2, etc.)

Advance security for enterprise – Includes all security options including advanced options under the Security Type drop-down that require additional authentication parameters to connect to the wireless network typically used offices and businesses that require a higher level of security.

Additional security options:

- **WEP 802.1x** Requires additional certificate installed for authentication.
- WPA-EAP or WPA2-EAP \ TKIP or AES Wireless network has WPA-EAP security enabled, TKIP or AES. Select the EAP (Extensible Authentication Protocol) Type.
 - EAP-TLS Requires additional certificate to be installed on computer for authentication purpose

Technical Specifications

Standards

- IEEE 802.11a
- IEEE 802.11b
- IEEE 802.11g
- IEEE 802.11n (up to 150 Mbps)
- IEEE 802.11ac (draft 2.0, up to 433 Mbps)

Hardware Interface

- USB 2.0
- WPS Button
- LED indicator
- Adjustable antenna

Security

Wireless encryption up to WPA2

Compatibility

- Windows® 8.1, 8, 7, Vista, XP
- Mac OS® 10.6 10.9

Special Features

- High gain 5 dBi antenna for long distance networking (5 GHz band)
- Adjustable antenna
- High-speed 802.11ac connectivity

Consumption: Max. 300 mA

Operating Temperature

0 - 40 °C (32 – 104 °F)

Operating Humidity

Max. 90% non-condensing

Certifications

- CE
- FCC

Dimensions

• 188 x 17 x 18 mm (7.4 x 0.7 x 0.7 in.)

Weight

• 17 g (0.6 oz.)

Warranty:

• 3 year limited

Package Contents

- TEW-806UBH
- Multi-Language Quick Installation Guide
- CD-ROM (Utility & Drivers)

Power

^{*}For maximum performance connect to an 802.11ac wireless router or access point

^{**}Maximum wireless signal rates are referenced from IEEE 802.11 theoretical specifications. Actual data throughput and coverage will vary depending on interference, network traffic, building materials and other conditions.

TEW-806UBH

Troubleshooting

Q: I inserted the Utility & Driver CD-ROM into my computer's CD-ROM Drive and the installation menu does not appear automatically. What should I do? Answer:

- 1. For Windows 8/7, if the installation menu does not appear automatically, click on the Windows Icon on the bottom left hand corner of the screen,, click the "Search programs and files" box, and type D:\Autorun.exe, where "D" in "D:\Autorun.exe" is the letter assigned to your CD-ROM Drive, and then press the ENTER key on your keyboard
- 2. For Windows Vista, if the installation menu does not appear automatically, click **Start**, click the **Start Search** box, and type **D:\Autorun.exe** where "**D**" in "D:\autorun.exe" is the letter assigned to your CD-ROM Drive, and then press the ENTER key on your keyboard.
- 3. For Windows 2000/XP, if the installation menu does not appear automatically, click Start, click Run, and type
 D:\Autorun where "D" in "D:\Autorun.exe" is the letter assigned to your CD-ROM Drive, and then press the ENTER key on your keyboard.

Q: I completed all the steps in the quick installation guide, but my Wireless USB Adapter is not connecting to my access point. What should I do? Answer:

- 1. Verify that the SSID (Network Name) matches your wireless router or access point's SSID
- 2. Please check with your network administrator for security key in order to access a secured wireless access point or router. Please refer to the User's Guide for more information regarding wireless network security.
- 3. Check your TCP/IP properties to ensure that Obtain an IP address automatically is selected.
- 4. Double-click the Wireless Configuration Utility icon, click Available Networks and then click Refresh to check and see if there are any available wireless networks listed.

Q: Windows is unable to recognize my hardware. What should I do? Answer:

- 1. Make sure your computer meets the minimum requirements as specified in Section 1 of this quick installation guide.
- 2. You must complete the installation of the Wireless Configuration Utility (as described in Section 2) before connecting the Wireless USB Adapter to your computer.
- 3. Connect the Wireless USB Adapter to a different USB port on your computer.

Q: I cannot open the Wireless Configuration Utility. What should I do? Answer:

Access your device manager to make sure the adapter is installed properly.

- To access the device manager on Windows 8/7, click on the Windows icon on the bottom left-hand corner, click Computer, click System Properties and then click Device Manager.
- 2. To access the device manager on Windows Vista, right-click **Computer**, click **Properties** and then click **Device Manager**.
- 3. To access the device manager on Windows XP, right-click **My Computer**, click **Properties**, click the **Hardware** tab, and then click **Device Manager**.

If you see a networking device with a yellow question mark or exclamation point:

- 1. Uninstall the device from device manager
- 2. Remove the adapter from the computer
- 3. Click the Windows / Start icon, click All Programs, click TRENDnet Wireless and then click Uninstall.

Appendix

How to choose the type of security for your wireless network

Setting up wireless security is very important. Leaving your wireless network open and unsecure could expose your entire network and personal files to outsiders. TRENDnet recommends reading through this entire section and setting up wireless security on your new router.

There are a few different wireless security types supported in wireless networking each having its own characteristics which may be more suitable for your wireless network taking into consideration compatibility, performance, as well as the security strength along with using older wireless networking hardware (also called legacy hardware). It is strongly recommended to enable wireless security to prevent unwanted users from accessing your network and network resources (personal documents, media, etc.). In general, it is recommended that you choose the security type with the highest strength and performance supported by the wireless computers and devices in your network. Please review the security types to determine which one you should use for

Wireless Encryption Types

your network.

WEP: Legacy encryption method supported by older 802.11a/b/g hardware.
 This is the oldest and least secure type of wireless encryption. It is generally not recommended to use this encryption standard, however if you have old 802.11 b, 802.11g or 802.11a wireless adapters or computers with old embedded wireless cards(wireless clients), you may have to set your router to WEP to allow the old adapters to connect to the router. Note: This encryption standard will limit connection speeds to 54Mbps.

- WPA: This encryption is significantly more robust than the WEP technology.
 Much of the older 802.11a or 802.11g hardware has been upgraded (with firmware/driver upgrades) to support this encryption standard. Total wireless speeds under this encryption type however are limited to 54Mbps.
- WPA-Auto: This setting provides the router with the ability to detect wireless devices using either WPA or WPA2 encryption. Your wireless network will automatically change the encryption setting based on the first wireless device connected. For example, if the first wireless client that connects to your wireless network uses WPA encryption your wireless network will use WPA encryption. Only when all wireless clients disconnect to the network and a wireless client with WPA2 encryption connects your wireless network will then change to WPA2 encryption. NOTE: WPA2 encryption supports 802.11n speeds and WPA encryption will limit your connection speeds to 54Mbps
- WPA2: This is the most secure wireless encryption available today, similar to
 WPA encryption but more robust. This encryption standard also supports the
 highest connection speeds. TRENDnet recommends setting your router to this
 encryption standard. If you find that one of your wireless network devices does
 not support WPA2 encryption, then set your router to either WPA or WPA-Auto
 encryption.

Note: Check the specifications of your wireless network adapters and wireless appliances to verify the highest level of encryption supported.

Below is brief comparison chart of the wireless security types and the recommended configuration depending on which type you choose for your wireless network.

Security Standard	WEP	WPA	WPA2
	IEEE 802.11a/b/g (802.11n devices will operate at	IEEE 802.11a/b/g (802.11n/ac devices will	
Compatible	802.11g to	operate at 802.11g	
Wireless Standards	connect using this standard)	to connect using this standard)	IEEE 802.11a/b/g/n/ac
Highest Performance Under This Setting	Up to 54Mbps	Up to 54Mbps	Up to 433Mbps 11ac** Up to 150Mbps 11n*
Encryption			
Strength	Low	Medium	High
Additional Options	Open System or Shared Key, HEX or ASCII, Different key sizes	TKIP or AES, Preshared Key or RADIUS	TKIP or AES, Preshared Key or RADIUS
Recommended Configuration	Open System ASCII 13 characters	TKIP Preshared Key 8-63 characters	AES Preshared Key 8-63 characters

^{*}Dependent on the maximum 802.11n data rate supported by the device (150Mbps)

How to find your IP address?

Note: Please note that although the following procedures provided to follow for your operating system on configuring your network settings can be used as general guidelines, however, it is strongly recommended that you consult your computer or operating system manufacturer directly for assistance on the proper procedure for configuring network settings.

Command Prompt Method

Windows 2000/XP/Vista/7/8

- 1. On your keyboard, press **Windows Logo+R** keys simultaneously to bring up the Run dialog box.
- 2. In the dialog box, type *cmd* to bring up the command prompt.
- 3. In the command prompt, type *ipconfig /all* to display your IP address settings.

Note: If you are experiencing difficulties, please contact your computer or operating system manufacturer for assistance.

How to configure your network settings to obtain an IP address automatically or use DHCP?

Note: Please note that although the following procedures provided to follow for your operating system on configuring your network settings can be used as general guidelines, however, it is strongly recommended that you consult your computer or operating system manufacturer directly for assistance on the proper procedure for configuring network settings.

Windows 8/7

- a. Go into the **Control Panel**, click **Network and Sharing Center**.
- b. Click **Change Adapter Settings**, right-click the **Local Area Connection** icon.
- c. Then click Properties and click Internet Protocol Version 4 (TCP/IPv4).
- d. Then click **Obtain an IP address automatically** and click **OK**.

Windows Vista

- a. Go into the Control Panel, click Network and Internet.
- b. Click **Manage Network Connections**, right-click the **Local Area Connection** icon and click **Properties**.
- c. Click Internet Protocol Version (TCP/IPv4) and then click Properties.

^{**}Dependent on the maximum 802.11ac data rate supported by the device (433Mbps)

d. Then click **Obtain an IP address automatically** and click **OK**.

Windows XP/2000

- a. Go into the **Control Panel**, double-click the **Network Connections** icon
- b. Right-click the Local Area Connection icon and the click Properties.
- c. Click Internet Protocol (TCP/IP) and click Properties.
- d. Then click Obtain an IP address automatically and click OK.

MAC OS 10.4/10.5/10.6

- a. From the Apple, drop-down list, select System Preferences.
- b. Click the **Network** icon.
- c. From the **Location** drop-down list, select **Automatic**.
- d. Select and view your Ethernet connection.

In MAC OS 10.4, from the **Show** drop-down list, select **Built-in Ethernet** and select the **TCP/IP** tab.

In MAC OS 10.5/10.6, in the left column, select **Ethernet**.

e. Configure TCP/IP to use DHCP.

In MAC 10.4, from the **Configure IPv4**, drop-down list, select **Using DHCP** and click the **Apply Now** button.

In MAC 10.5, from the **Configure** drop-down list, select **Using DHCP** and click the **Apply** button.

In MAC 10.6, from the **Configure** drop-down list, select **Using DHCP** and click the **Apply** button.

f. Restart your computer.

Note: If you are experiencing difficulties, please contact your computer or operating system manufacturer for assistance.

How to connect to a wireless network using the built-in Windows utility?

Note: Please note that although the following procedures provided to follow for your operating system on configuring your network settings can be used as general guidelines, however, it is strongly recommended that you consult your computer or operating system manufacturer directly for assistance on the proper procedure for connecting to a wireless network using the built-in utility.

Windows 8/7

1. Open Connect to a Network by clicking the network icon (or in the notification area.

- 2. In the list of available wireless networks, click the wireless network you would like to connect to, then click **Connect.**
- 4. You may be prompted to enter a security key in order to connect to the network.
- 5. Enter in the security key corresponding to the wireless network, and click **OK**.

Windows Vista

- 1. Open Connect to a Network by clicking the **Start Button**. and then click **Connect To.**
- 2. In the **Show** list, click **Wireless**.
- 3. In the list of available wireless networks, click the wireless network you would like to connect to, then click **Connect.**
- 4. You may be prompted to enter a security key in order to connect to the network.
- 5. Enter in the security key corresponding to the wireless network, and click **OK**.

Windows XP

- 1. Right-click the network icon in the notification area, then click **View Available Wireless Networks**.
- 2. In **Connect to a Network**, under **Available Networks**, click the wireless network you would like to connect to.
- 3. You may be prompted to enter a security key in order to connect to the network.
- 4. Enter in the security key corresponding to the wireless network, and click **Connect**.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

This device is going to be operated in 5.15~5.25GHz frequency range, it is restricted in indoor environment only.

IMPORTANT NOTE:

Federal Communication Commission (FCC) Radiation Exposure Statement

This EUT is compliant with SAR for general population/uncontrolled exposure limits in ANSI/IEEE C95.1-1999 and has been tested in accordance with the measurement methods and procedures specified in OET Bulletin 65 Supplement C.

RoHS

This product is RoHS compliant.





Europe – EU Declaration of Conformity

This product is herewith confirmed to comply with the Directive of 1999/5/EC and 2006/95/EC.

EN60950-1: 2006 + A11: 2009 + A1: 2010 + A12: 2011

Safety of Information Technology Equipment

EN 300 328 V1.7.1 (2006-10)

Electromagnetic compatibility and Radio spectrum Matters (ERM); Wideband transmission systems; Data transmission equipment operating in the 2,4 GHz ISM band and using wide band modulation techniques; Harmonized EN covering essential requirements under article 3.2 of the R&TTE Directive

EN 301 489-1 V1.9.2 (2011-09)

Electromagnetic compatibility and Radio Spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 1: Common technical requirements

EN 301 489-17 V2.2.1 (2012-09)

Electromagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 17: Specific conditions for 2,4 GHz wideband transmission systems and 5 GHz high performance RLAN equipment

EN 55022: 2010/AC: 2011 Class B

EN 55024: 2010

EN 301 893 : V1.7.1 (2012-06)

EN 62311 : 2008 EN 62209-2: 2010

This device is a 2.4 GHz wideband transmission system (transceiver), intended for use in all EU member states and EFTA countries, except in France and Italy where restrictive use applies. In Italy the end-user should apply for a license at the national spectrum authorities in order to obtain authorization to use the device for setting up outdoor radio links and/or for supplying public access to telecommunications and/or network services. This device may not be used for setting up outdoor radio links in France and in some areas the RF output power may be limited to 10 mW EIRP in the frequency range of 2454 – 2483.5 MHz. For detailed information the end-user should contact the national spectrum authority in France.

s Česky [Czech]	TRENDnet tímto prohlašuje, že tento TEW-806UBH je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES a 2006/95/ES.
da Dansk [Danish]	Undertegnede TRENDnet erklærer herved, at følgende udstyr TEW- 804UB overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF og 2006/95/EF.
de Deutsch [German]	Hiermit erklärt TRENDnet, dass sich das Gerät TEW-806UBH in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG und 2006/95/EG befindet.
et Eesti [Estonian]	Käesolevaga kinnitab TRENDnet seadme TEW-806UBH vastavust direktiivi 1999/5/EÜ ja 2006/95/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
en English	Hereby, TRENDnet, declares that this TEW-806UBH is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC and 2006/95/EC.
es Español [Spanish]	Por medio de la presente TRENDnet declara que el TEW-806UBH cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE, y 2006/95/CE.
el Ελληνική [Greek]	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑΤRENDnet ΔΗΛΩΝΕΙ ΟΤΙΤΕW- 806UBHΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 1999/5/ΕΚ, 2006/95/ΕΚ και.
fr Français [French]	Par la présente TRENDnet déclare que l'appareil TEW-806UBH est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE, 2006/95/CE et.
it Italiano[Italian]	Con la presente TRENDnet dichiara che questo TEW-806UBH è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE e 2006/95/CE.
Latviski [Latvian]	AršoTRENDnetdeklarē, ka TEW-806UBH atbilstDirektīvas 1999/5/EK, un 2006/95/EK būtiskajāmprasībām un citiemar to saistītajiemnoteikumiem.
Lietuvių [Lithuanian]	Šiuo TRENDnet deklaruoja, kad šis TEW-806UBH atitinka esminius reikalavimus ir kitas 1999/5/EB ir 2006/95/EB Direktyvos nuostatas.

nl Nederlands [Dutch]	Hierbij verklaart TRENDnet dat het toestel TEW-806UBH in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG, en 2006/95/EG.
mt Malti [Maltese]	Hawnhekk, TRENDnet, jiddikjara li dan TEW-806UBH jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 1999/5/KE u 2006/95/KE.
hu Magyar [Hungarian]	Alulírott, TRENDnet nyilatkozom, hogy a TEW-806UBHmegfelel a vonatkozó alapvető követelményeknek és az 1999/5/EK irányelv, a 2006/95/EK irányelv egyéb előírásainak.
Pl Polski [Polish]	Niniejszym TRENDnet oświadcza, że TEW-806UBH jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/WE i 2006/95/WE.
pt Português [Portuguese]	TRENDnet declara que este TEW-806UBH está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE e 2006/95/CE.
st Slovensko [Slovenian]	TRENDnet izjavlja, da je ta TEW-806UBH v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 1999/5/ES in 2006/95/ES.
Slovensky [Slovak]	TRENDnettýmtovyhlasuje, že TEW-806UBHspĺňazákladnépožiadavky a všetkypríslušnéustanoveniaSmernice 1999/5/ES a 2006/95/ES.
fi Suomi [Finnish]	TRENDnet vakuuttaa täten että TEW-806UBH tyyppinen laite on direktiivin 1999/5/EY ja 2006/95/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
SV Svenska [Swedish]	Härmed intygar TRENDnet att denna TEW-806UBH står I överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG och 2006/95/EG.

TRENDnet User's Guide Limited Warranty

Limited Warranty

TRENDnet warrants its products against defects in material and workmanship, under normal use and service, for the following lengths of time from the date of purchase.

TEW-806UBH - 3 Years Warranty

AC/DC Power Adapter, Cooling Fan, and Power Supply carry 1 year warranty.

If a product does not operate as warranted during the applicable warranty period, TRENDnet shall reserve the right, at its expense, to repair or replace the defective product or part and deliver an equivalent product or part to the customer. The repair/replacement unit's warranty continues from the original date of purchase. All products that are replaced become the property of TRENDnet. Replacement products may be new or reconditioned. TRENDnet does not issue refunds or credit. Please contact the point-of-purchase for their return policies.

TRENDnet shall not be responsible for any software, firmware, information, or memory data of customer contained in, stored on, or integrated with any products returned to TRENDnet pursuant to any warranty.

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