# **TEW-504UB**

108Mbps 802.11a/g USB 2.0 Wireless Adapter

# **User's Guide**





Copyright ©2005. All Rights Reserved. TRENDware International, Inc.

# Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

For operation within  $5.15 \sim 5.25 \text{GHz}$  frequency range, it is restricted to indoor environment, and the antenna of this device must be integral.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### **IMPORTANT NOTE:**

#### **FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This device complies with FCC RF Exposure limits set forth for an uncontrolled environment, under 47 CFR 2.1093 paragraph (d)(2).

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device was tested for typical by stander conditions that may occur during use. To comply with FCC RF exposure requirements a minimum separation distance of 1.5cm must be maintained between the user's body and the device, including the antenna.

### **CE Mark Warning**

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

This transmitter must not be co-located or operation in conjunction with any other antenna or transmitter.



# **Table of Contents**

Federal Communications Commission (FCC) Interference statement CE Mark Warning	2
CE Mark Walling	3
Chapter 1 - Getting Started	
1.1 About Your 802.11a/b/g WLAN USB Adapter	5
1.2 Package Content	5
1.3 System Requirement	5
1.4 LED Definition	6
1.5 Adapter Hardware and Utility Installation	6
1.6 Using the Utility to Configure Your Network	10
Chapter 2 – Maintenance	
2.1 The Version Screen	19
2.2 Uninstall the Client Utility	19
2.3 Upgrading the Wireless Utility	20

# **Chapter 1 - Getting Started**

This chapter introduces the Adapter and prepares you to use the Wireless Utility.

### 1.1 About Your 802.11a/b/g WLAN USB Adapter

The Adapter is an IEEE 802.11a, 802.11b, and 802.11g compliant wireless LAN adapter. With the Adapter, you can enjoy wireless mobility within almost any wireless networking environment.

The following lists the main features of your Adapter.

- ✓ Your Adapter can communicate with other IEEE 802.11a/b/g compliant wireless devices.
- ✓ Automatic rate selection.
- ✓ Standard data transmission rates up to 54 Mbps.
- ✓ Proprietary Atheros transmission rates of 108 Mbps
- ✓ Offers 64-bit, 128-bit and 152-bit WEP (Wired Equivalent Privacy) data encryption for network security.
- ✓ Supports IEEE802.1x and WPA (Wi-Fi Protected Access).
- ✓ Low CPU utilization allowing more computer system resources for other programs.
- ✓ A built-in antenna.
- ✓ Driver support for Windows XP/2000.

### 1.2 Package Content

- > 802.11a/b/g WLAN USB Adapter
- Installation and Manual CD
- Quick Start Guide
- > 1 x USB 2.0 Cable (102mm/4inches)
- Power Adapter

### 1.3 System Requirement

- Pentium class notebook computers with at least one available USB slot
- Microsoft Windows 98SE, ME, 2000 or XP
- CD-ROM drive

#### 1.4 LED Definition

The following table describes the LED on the 802.11a/b/g WLAN USB Adapter

LED	COLOR	STATUS	DESCRIPTION
		OFF	The Adapter has no connection
LINK	Blue	Blinking Slowly	The Adapter is connected
		Blinking	The Adapter is sending or receiving data

### 1.5 Adapter Hardware and Utility Installation

# NOTE: If you have connected the USB Adapter to your computer, please remove it first.

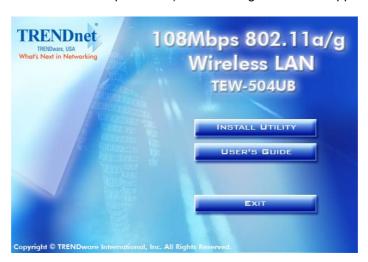
Follow the instructions below to install the USB Adapter and Utility.

#### STEP 1

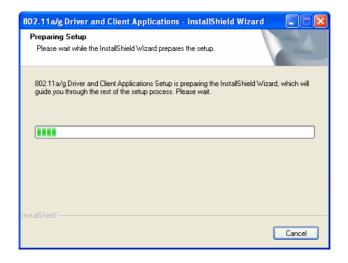
Insert the Driver and Utility CD into CD drive

#### STEP 2

If your CD Autorun is enabled, the Main Installation Menu will show. (Otherwise open your CD folder and double-click on the "setup.exe" file) the following window will appear.

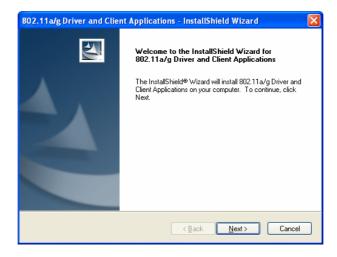


Click the **Install Utility** option. The InstallShield Wizard prepares for installation.

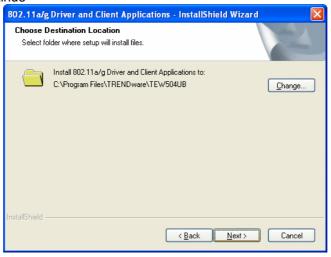


#### STEP 4

The InstallShield Wizard prompts you for confirmation. Click **Next** on the following menu.

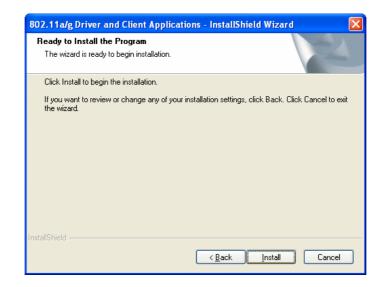


Click Next to continue

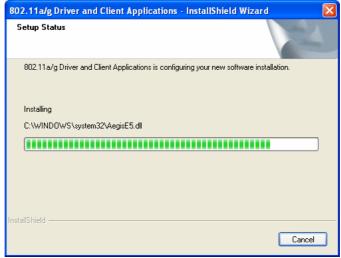


#### STEP 6

Click Install to start the installation process.

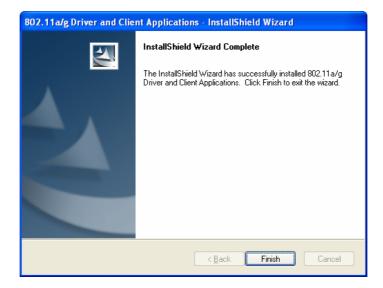


The utility will install the necessary files to your PC



#### STEP 8

Click **Finish** to complete the Driver and Client application installation.



Plug the TEW-444UB Wireless USB 2.0 Adapter into your PC's USB port. Windows will prompt the **Found New Hardware** message and the driver will load automatically.



#### STEP 10

After the driver is loaded properly, The Client Utility icon resides on the Desktop at the System Tray automatically.



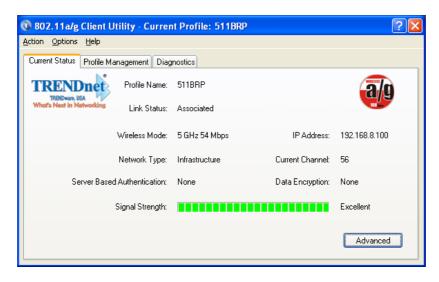
The Installation is complete.

# 1.6 Using the Utility to Configure Your Network

The following are explanations on how to configure and use the Utility program. After completing the installation procedure, a new icon as shown below will automatically appear on the desktop.



Double click on the icon and the 802.11a/g Client Utility window as shown below will appear.



The user can now use any of the management functions available in the 802.11b/g Client Utility.

#### **Current Status**

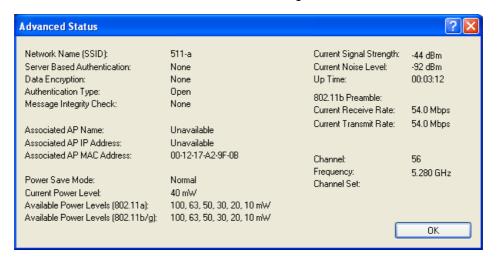
The Current Status tab contains general information about the program and its operations. The Current Status tab does not require any configuration.

The following table describes the items found on the Current Status screen.

	The name of the current selected configuration profile. Set up the configuration name on the General tab.
Link Status	Shows whether the station is associated to the wireless network.
Wireless Mode	Displays the <u>wireless mode</u> . Configure the wireless mode on the <u>Advanced tab</u> .
IP Address	Displays the computer's IP address.
Network Type	The type of network the station is connected to. The options include:

	Infrastructure (access point)
	■ Ad Hoc
	Configure the network type on the Advanced tab.
Current Channel	Shows the currently connected channel.
Server Based Authentication	Shows whether server based authentication is used.
Data Encryption	Displays the encryption type the driver is using. Configure the encryption type on the Security tab.
Signal Strength	Shows the strength of the signal.

Click the <u>Advanced</u> button to see the advanced status diagnostics.



#### **Advanced Status Information**

Click the <u>Advanced</u> button on the <u>Current Status tab</u> of the Client Utility to see advanced information about the program and its operations. The Current Status tab does not require any configuration.

The following table describes the items found on the Advanced Status screen.

	Displays the wireless network name.
(SSID)	Configure the network name on the <u>General tab</u> .
Server Based Authentication	Shows whether server based authentication is used.
Data Encryption	Displays the encryption type the driver is using. Configure the encryption type on the <u>Security tab</u> .
Authentication Type	Displays the <u>authentication mode</u> .
	Configure the authentication mode on the General tab.
	Shows whether MIC is enabled. MIC prevents bit-flip attacks on encrypted packets.
	Displays the name of the access point the wireless adapter is associated to.
Associated AP IP Address	Shows the IP address of the access point the wireless adapter is associated to.
	Displays the MAC address of the access point the wireless adapter is associated to.
Power Save Mode	Shows the <u>power save mode</u> . Power management is disabled in ad hoc mode.
	Configure the power save mode on the <u>Advanced tab</u> .
	Displays the transmit power level rate in mW.
Level	Configure the transmit power level on the <u>Advanced tab</u> .
Available Power Levels	Shows the 802.11a and/or 802.11b/g available power levels.
Current Signal Strength	Shows the current signal strength in dBm.
<b>Current Noise Level</b>	Displays the current noise level in dBm.
Up Time	Shows how long the client adapter has been receiving power (in hours:minutes:seconds). If the adapter runs for more than 24 hours, the display shows in days:hours:minutes:seconds.
802.11b Preamble	Displays the 802.11b preamble format.
	Configure the preamble format on the Advanced tab.

Current Receive Rate	Shows the current receive rate in Mbps.
Current Transmit Rate	Displays the current transmit rate in Mbps.
Channel	Shows the currently connected channel.
Frequency	Displays frequency the station is using.
Channel Set	Shows the current channel set.

#### **Create or Modify a Configuration Profile**

To add a new configuration profile, click <u>New</u> on the Profile Management tab. To modify a configuration profile, select the configuration from the Profile list and click the <u>Modify</u> button.

The Profile Management dialog box displays the General tab.

#### **Profile Management:**

- Edit the General tab.
- Edit the Security tab.
- Edit the Advanced tab.

To configure a profile for <u>ad hoc</u> or <u>access point</u> (infrastructure) mode, edit the Network Type field on the <u>Advanced tab</u>.

Note that the ACU only allows the creation of 16 configuration profiles. After the creation of 16 profiles, clicking the New button displays an error message. Remove an old profile or modify an existing profile for a new use.

#### **Auto Profile Selection Management**

Including a profile in the auto selection feature allows the wireless adapter to automatically select that profile from the list of profiles and use it to connect to the network.

#### Including a profile in auto profile selection:

- 1. On the <u>Profile Management</u> tab, click the <u>Order Profiles</u> button.
- 2. The Auto Profile Selection Management window appears, with a list of all created profiles in the <u>Available Profiles</u> box.

3. Highlight the profiles to add to auto profile selection, then click <u>Add.</u> The profiles appear in the <u>Auto Selected Profiles</u> box.

#### Ordering the auto selected profiles:

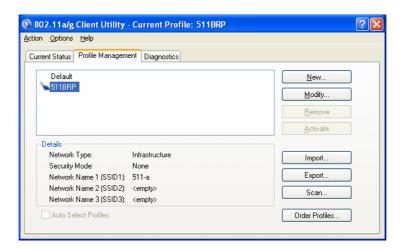
- 1. Highlight a profile in the Auto Selected Profiles box.
- 2. Click Move Up, Move Down, or Remove as appropriate.

The first profile in the Auto Selected Profiles box has highest priority, and the last profile has lowest priority.

- 3. Click OK.
- 4. Check the Auto Select Profiles box.
- 5. Save the modified configuration file.

When auto profile selection is enabled by checking <u>Auto Select Profiles</u> on the Profile Management tab, the client adapter scans for an available network. The profile with the highest priority and the same SSID as one of the found networks is the one that is used to connect to the network. If the connection fails, the client adapter tries the next highest priority profile that matches the SSID, and so on.

With auto profile selection enabled, the wireless adapter scans for available networks. The highest priority profile with the same SSID as a found network is used to connect to the network. On a failed connection, the client adapter tries with the next highest priority profile.

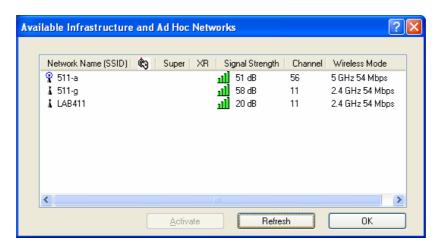


#### Scan Available Networks

Click the <u>Scan</u> button on the <u>Profile Management tab</u> to scan for available infrastructure and ad hoc networks. On this list, click <u>Refresh</u> to refresh the list at any time.

#### Connecting to a different network

Highlight a network name and click the <u>Activate</u> button to connect an available network. If no configuration profile exists for that network, the Profile Management window opens to the General tab. Fill in the profile name and click <u>OK</u> to <u>create the configuration profile</u> for that network.



#### **Security Tab**

In the Client Utility, access the Security tab by clicking New or Modify on the Profile Management tab. Click the Security tab in the Profile Management window.

Edit the fields in the Security tab of Profile Management to configure the profile. To define the security mode, select the radio button of the desired security mode. Make sure to also edit the General and Advanced tabs.

**WPA/WPA2** Enables the use of Wi-Fi Protected Access (WPA).

Choosing WPA/WPA2 opens the WPA/WPA2 EAP drop-down menu. The options include:

**EAP-FAST** (Extensible Authentication Protocol-Flexible **Authentication via Secure Tunneling**)

EAP-FAST is to support customers who cannot enforce a strong password policy and wish to deploy an 802.1X EAP type that does not require digital certificates, supports a variety of user and password database types, supports password expiration and change, and is flexible, easy to deploy, and easy to manage. For example, a customer using Cisco LEAP who cannot enforce a strong password policy and does not want to use certificates can migrate to EAP-FAST for protection from dictionary attacks. (See help menu on configuration utility for more details)

- **EAP-TLS** (Extensible Authentication Protocol-Transport Layer Security) is a Point-to-Point Protocol (PPP) extension supporting additional authentication methods within PPP. Transport Layer Security (TLS) provides for mutual authentication, integrity-protected cipher suite negotiation, and key exchange between two endpoints.
- **EAP-TTLS** (Extensible Authentication Protocol-Tunneled Transport Layer Security) An EAP variant that provides mutual authentication using a certificate for server authentication, and via a secure TLS tunnel for the client
- PEAP (EAP-GTC) (Protected Extensible Authentication Protocol) authenticates wireless LAN clients using only server-side digital certificates by creating an encrypted SSL/TLS tunnel between the client and the authentication server. The tunnel then protects the subsequent user authentication exchange.
- PEAP (EAP-MSCHAP V2) (Protected Extensible Authentication Protocol) To use PEAP (EAP-MSCHAP V2) security, the server must have WPA-PEAP certificates, and the server properties must already be set. Check with the IT

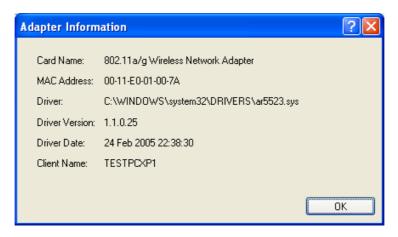
	manager	
	LEAP (Lightweight and Efficient Application Protocol) is the general framework for a set of	
	high-performance, efficient protocols which are ideal for mobile and wireless applications. LEAP is designed to address all the technical requirements of the wireless data communications industry, and is oriented towards providing the greatest benefit to the industry and the consumer	
WPA/WPA2	Enables WPA/WPA2 Passphrase security.	
Passphrase	Click on the Configure button and fill in the WPA/WPA2 Passphrase.	
802.1x	Enables 802.1x security. This option requires IT administration.	
	Choosing 802.1x opens the 802.1x EAP type drop-down menu. The options include:	
	■ <u>EAP-FAST</u>	
	■ <u>EAP-TLS</u>	
	■ <u>EAP-TTLS</u>	
	■ <u>PEAP (EAP-GTC)</u>	
	■ PEAP (EAP-MSCHAP V2)	
	■ <u>LEAP</u>	
	If the access point that the wireless adapter is associating to has WEP set to Optional and the client has WEP enabled, make sure that Allow Association to Mixed Cells is checked on the Security Tab to allow association.	

# **Chapter 2 – Maintenance**

This chapter describes how to uninstall or upgrade the Wireless Utility.

#### 2.1 The Version Screen

In the Client Utility, check the adapter information by clicking <u>Adapter Information</u> button on the Diagnostics tab.



### 2.2 Uninstall the Client Utility and Driver

- Step 1. To remove the utility from the OS, go to Start -> Control Panel
- Step 2. Double-click Add-Remove Programs
- Step 3. Select 802.11b/g Wireless Client Installation Program, and click the Remove button

### 2.3 Upgrading the Wireless Utility

To perform the upgrade, follow the steps below.

- **Step 1.** Download the latest version of the utility from the web site and save the file on your computer.
- **Step 2.** Follow the steps in *Section Error! Reference source not found.* to remove the current Wireless Utility from your computer.
- **Step 3.** Restart your computer if prompted.
- **Step 4.** After restarting, refer to the procedure in the *Quick Start Guide* to install the new utility.
- **Step 5.** Check the version numbers in the **Version** screen to make sure the new utility is installed properly.

# **Limited Warranty**

TRENDware warrants its products against defects in material and workmanship, under normal use and service, for the following lengths of time from the date of purchase.

Wireless Products – 3 Years Warranty

If a product does not operate as warranted above during the applicable warranty period, TRENDware shall, at its option and expense, repair the defective product or part, deliver to customer an equivalent product or part to replace the defective item, or refund to customer the purchase price paid for the defective product. All products that are replaced will become the property of TRENDware. Replacement products may be new or reconditioned.

TRENDware shall not be responsible for any software, firmware, information, or memory data of customer contained in, stored on, or integrated with any products returned to TRENDware pursuant to any warranty.

There are no user serviceable parts inside the product. Do not remove or attempt to service the product by any unauthorized service center. This warranty is voided if (i) the product has been modified or repaired by any unauthorized service center, (ii) the product was subject to accident, abuse, or improper use (iii) the product was subject to conditions more severe than those specified in the manual.

Warranty service may be obtained by contacting TRENDware office within the applicable warranty period for a Return Material Authorization (RMA) number, accompanied by a copy of the dated proof of the purchase. Products returned to TRENDware must be pre-authorized by TRENDware with RMA number marked on the outside of the package, and sent prepaid, insured and packaged appropriately for safe shipment.

WARRANTIES EXCLUSIVE: IF THE TRENDWARE PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, THE CUSTOMER'S SOLE REMEDY SHALL BE, AT TRENDWARE'S OPTION, REPAIR OR REPLACEMENT. THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

TRENDWARE NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION MAINTENANCE OR USE OF TRENDWARE'S PRODUCTS.

TRENDWARE SHALL NOT BE LIABLE UNDER THIS WARRANTY IF ITS TESTING AND EXAMINATION DISCLOSE THAT THE ALLEGED DEFECT IN THE PRODUCT DOES NOT EXIST OR WAS CAUSED BY CUSTOMER'S OR ANY THIRD PERSON'S MISUSE, NEGLECT, IMPROPER INSTALLATION OR TESTING, UNAUTHORIZED ATTEMPTS TO REPAIR OR MODIFY, OR ANY OTHER CAUSE BEYOND THE RANGE OF THE INTENDED USE, OR BY ACCIDENT, FIRE, LIGHTNING, OR OTHER HAZARD.

LIMITATION OF LIABILITY: TO THE FULL EXTENT ALLOWED BY LAW TRENDWARE ALSO EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATE, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT TRENDWARE'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

**Governing Law**: This Limited Warranty shall be governed by the laws of the state of California.

AC/DC Power Adapter, Cooling Fan, and Power Supply carry 1 Year Warranty



## **Product Warranty Registration**

Please take a moment to register your product online. Go to TRENDware's website at http://www.TRENDNET.com

## **TREND**net Technical Support

#### US/Canada Support Center

### Contact

**Telephone:** 1(310) 626-6252 **Fax:** 1(310) 626-6267 **Email:** support@trendnet.com

#### **Tech Support Hours**

7:30am - 6:00pm Pacific Standard Time Monday - Friday

#### **European Support Center**

#### Contact

#### Telephone

Deutsch: +49 (0) 6331 / 268-460 Français: +49 (0) 6331 / 268-461 Español: +49 (0) 6331 / 268-462 English: +49 (0) 6331 / 268-463 Italiano: +49 (0) 6331 / 268-464 Dutch: +49 (0) 6331 / 268-465 Fax: +49 (0) 6331 / 268-466

#### **Tech Support Hours**

8:00am - 6:00pm Middle European Time Monday - Friday

#### TRENDware International, Inc.

3135 Kashiwa Street. Torrance, CA 90505

http://www.TRENDNET.com

Copyright ©2005. All Rights Reserved. TRENDware International, Inc.