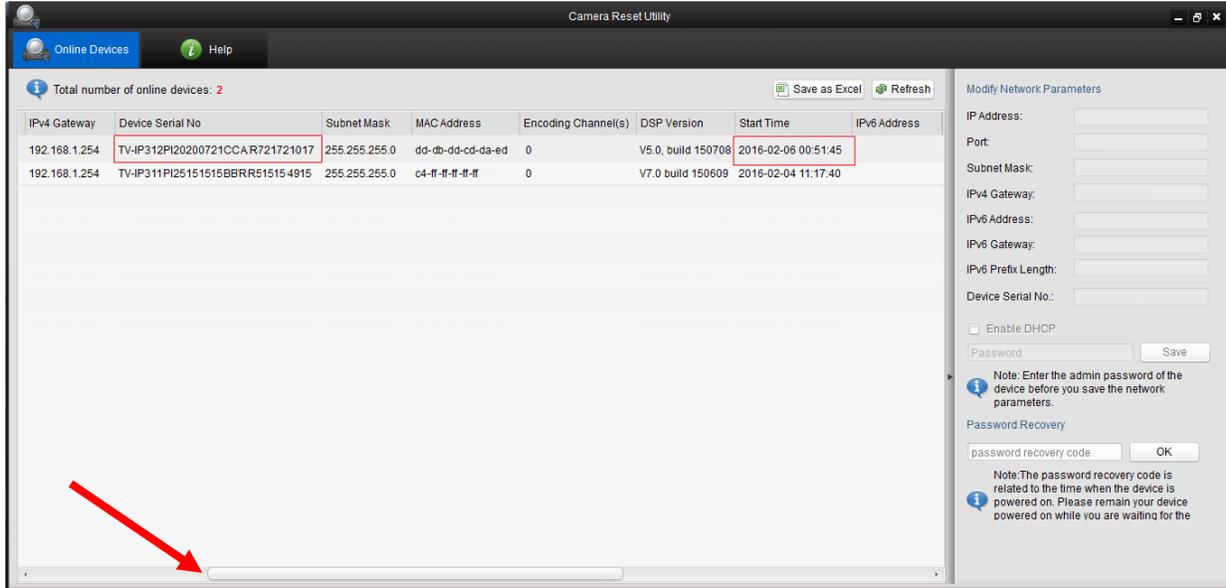


TV-IP312PI Camera Reset Instruction

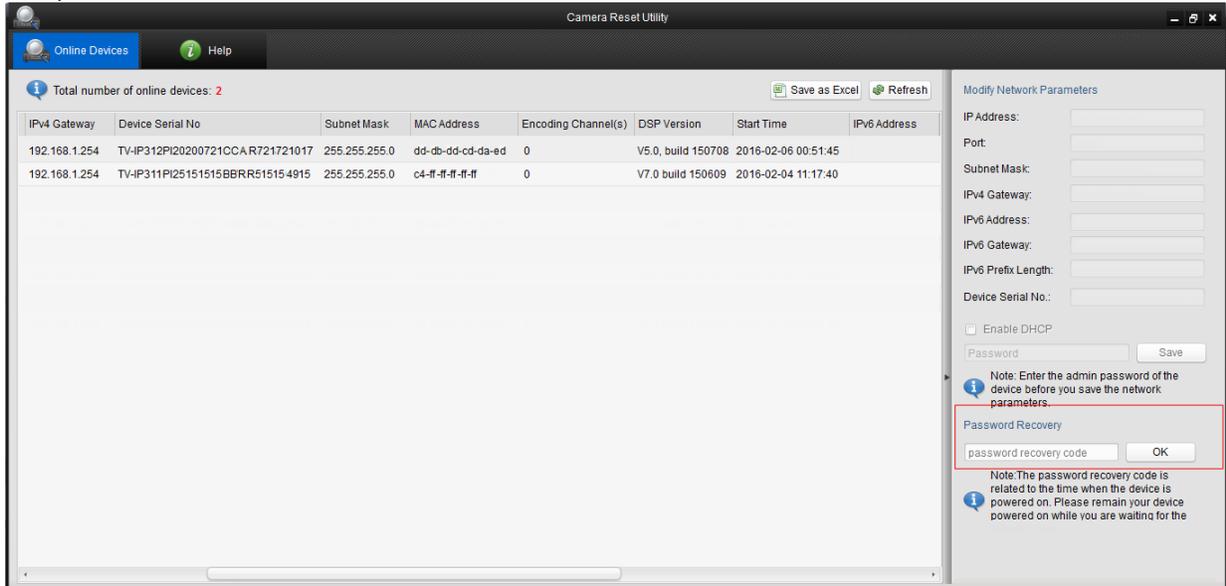
Step 1: Download and Install the **Camera Reset Utility** located here:

http://www.trendnet.com/support/supportdetail.asp?prod=195_TV-IP312PI

Step 2: Run the utility, scroll the bar and provide the **Device Serial Number** and the **Start Time** to TRENDnet tech support www.trendnet.com/support/helpdesk. Please note: Do **NOT** restart the camera after this process. The start time will reset and the password recovery process will need to be restarted. Keep the camera powered on.



Step 3: After you receive the codes from TRENDnet, you will enter this into the Password Recovery field and press Ok.



Step 4: The camera will reboot and the new username and password will be as follows.

- **Username:** admin
- **Password:** admin

When you change the password, please make a note of this password for future reference.