



## 16-Port Gigabit Green Switch (TEG-S16Dg) 24-Port Gigabit Green Switch (TEG-S24Dg)

- Guía de instalación rápida (1)
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### 1. Antes de iniciar

## Contenidos del paquete

- TEG-S16Dq/TEG-S24Dq
- Guía de instalación rápida multilingüe
- Cable eléctrico (1.8mts / 6pies.)

Si cualquiera de los contenidos anteriores se encuentra, por favor contacte a su distribuidor.

### Requisitos del sistema

- Un PC con adaptador de red instalado correctamente
- Cable de Red Cat. 5e o Cat. 6
- · La superficie debe soportar al menos 1.5 kg para el conmutador
- La toma de corriente debe estar a 1.82 m (6 pies) del conmutador
- Compruebe que existe una correcta regulación de la temperatura y una ventilación adecuada alrededor del conmutador
- · No coloque objectos pesados encima del conmutador

### 2. Instalación del Hardware

 Conecte el Cable de alimentaciónen la parte trasera del TEG-S16Dg/ TEG-S24Dg y después a la toma corriente.



Conecte un cable de red RJ-45 CAT 5, 5e o 6 del PC a un puerto Ethernet disponible en el TEG-S16Dg/TEG-S24Dg.



3. Mueva el switch de poder a la posición de Encendido.



### 3. LEDs

### PWR (Potencia)

- Verde: Está encendido
- Si no está iluminado: Está apagado



- Verde (Sólido): Enlace a otro dispositivo
- Verde (parpadeo): La actividad ocurre desde el enlace
- Si no está iluminado: No se detecta nada en el puerto

### 100/1000M

- Verde (Sólido): La conexión para el puerto es de 2000Mbps (Full)
- Amarillo: La conexión para el puerto es de 100/200Mbps (Half/Full)
- Si no está iluminado: La conexión para el puerto es de 10/20Mbps (Half/Full) o no se detecta nada en el puerto







# **Technical Specifications**

Hardware		
	TEG-S16Dg	TEG-S24Dg
Standards	IEEE 802.3 10Base-T; IEEE 802.3u 100Base-TX IEEE 802.3ab 1000Base-T; IEEE 802.3x Flow Control IEEE 802.3az Energy Efficient Ethernet	
Network Media	Ethernet: Cat. 5, up to 100m Fast Ethernet: Cat. 5 and 5e up to 100m Gigabit Ethernet: Cat. 5, 5e, 6, up to 100m	
Data Rate	Ethernet: 10Mbps/20Mbps (half/full-duplex) Fast Ethernet: 100Mbps/200Mbps (half/full-duplex) Gigabit Ethernet: 2000Mbps (full-duplex)	
Protocol / Topology	CSMA/CD, Star	
Power Consumption (max)	7.2 watts (max.)	13 watt (max.)
Switch Fabric	32Gbps	48Gbps
Interface	16 x 10/100/1000Mbps Auto-MDIX RJ-45 ports	24 x 10/100/1000Mbps Auto-MDIX RJ-45 ports
Power Button	On/ Off power button	
Data RAM Buffer	2Mbits	3.5Mbits
Filtering Table	8K entries	8K entries
Diagnostic LED	Power, Link/ACT, 100Mbps, 1000Mbps	
Jumbo Frame Support	Up to 9216Bytes	
Power	100~240VAC, 50/60Hz Internal universal switching power	
Dimension	280 x 180 x 44mm (11 x 7 x 1.7 in.)	
Weight	1.5kg (3.3 lbs.)	1.7kg (3.8 lbs.)
Temperature	Operating: 0° ~ 40° C (32° ~ 104° F) Storage: -10° ~ 70° C (14° ~ 158° F)	
Humidity	Max. 90% (non-condensing)	
Certification	CE, FCC	

## Troubleshooting

### 1. After connecting the Switch to a power outlet, the LEDs do not turn on.

- Check the connection of the power cord to the TEG-S16Dg/TEG-S24Dg and the power outlet.
- 2. Check that the power outlet is receiving power.

# 2. When I connect a computer to one of the ports on the Switch, the Link/ACT LED turns on, but I am not getting Gigabit speeds.

- Check the LEDs. If the 100/1000M LED is green, the computer's connection speed is 1000Mbps. If the 100/1000M LED is amber, the computer's connection speed is 100Mbps. If the 100/1000M LED is off, the computer's connection speed is 10Mbps or not connected.
- Check the Ethernet Cable. Make sure you are using CAT.5e or CAT.6 Ethernet Cables. Some CAT-5 cables are not rated to run in Gigabit.
- Make sure that you have a Gigabit Ethernet Adapter installed on your computer.

### 3. After I connect my PCs to the Switch. I am unable to share files.

- 1. Check the LEDs on the Switch. Make sure the Link/ACT LED is on.
- Check the network cable. The minimum length of the cable is 1.5 meters and the maximum length of the cable is 100 meters.
- 3. Disable any software firewall program.
- Verify that you have file sharing enabled. Please contact your Operating System support for more information.

### After I connect my PCs to the Switch, I can only get onto the Internet from one computer.

The Switch was not designed to share Internet between multiple computers. You need to get an Internet router such as the TW100-S4W1CA.

### 5. Where is the uplink port located on the Switch?

Since all the ports on the Switch are Auto-MDIX, any of the ports can be used as an uplink port.

If you still encounter problems or have any questions regarding the TEG-S16Dg/TEG-S24Dg please contact TRENDnet's Technical Support Department.

## **Limited Warranty**

TRENDnet warrants its products against defects in material and workmanship, under normal use and service, for the following lengths of time from the date of purchase.

### TEG-S16Dg/TEG-S24Dg - 3 Years Limited Warranty

### AC/DC Power Adapter, Cooling Fan and Power Supply carry a 1 year limited warranty

If a product does not operate as warranted during the applicable warranty period, TRENDnet represent the right, at its expense, to repair or replace the defective product or part and deliver an equivalent product or part to the customer. The repair/replacement unit's warranty continues from the original date of purchase. All products that are replaced become the property of TRENDnet. Replacement products may be new or reconditioned. TRENDnet does not issue refunds or credit. Please contact the point-of-purchase for their return policies.

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#### Certifications

This equipment has been tested and found to comply with FCC and CE Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- (2) This device must accept any interference received. Including interference that may cause undesired operation.





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En todos nuestros equipos se mencionan claramente las características del adaptador de alimentacón necesario para su funcionamiento. El uso de un adaptador distinto al mencionado puede producir daños físicos y/o daños al equipo conectado. El adaptador de alimentación debe operar con voltaje y frecuencia de la energia electrica domiciliaria existente en el pais o zona de instalación.

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