

F.A.Q for TW100-S4W1CA

Q: How do I configure the TW100-S4W1CA for a DSL, PPPoE connection?

A:

Step 1 Open your web browser and type the IP address of the TW100-S4W1CA in the address bar. The default IP address is 192.168.1.1. At the **LOGIN**, click **LOGIN** and click on **Advanced Setup**. There is no username or password by default.



Step 2 Next, click on WAN, PPPoE and click Apply.



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System WAN Dynamic IP	The Broadba	ind Router can b	e connected to your service provider in any of the following ways:
 Static IP PPPoE 	O Dyna mode	mic IP (Cable :m)	Obtain an IP address automatically from your service provider.
 PPTP DNS Dynamic DNS 	O Statio xDSL	: IP (Fixed-IP .)	Uses a static IP address. Your service provider gives a static IP address Internet services.
O LAN O NAT	PPP xDSL	bE (Dial-Up .)	PPP over Ethernet is a common connection method used for xDSL
O Firewall	O PPTF	0	PPP Tunneling Protocol can support multi-protocol Virtual Private Netwo
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Step 3 Now input your **Username** and **Password** that was provided to you by your ISP and Confirm the **Password** then click for the **Connect mode** select Always-on the click **Apply**.



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© System © WAN	If your Internet Service Provider n	equires the use of PPPoE, enter the information below.				
Dynamic IP Static IP BEPOE	User Name	××××××				
> PPTP	Password	•••••				
Dynamic DNS	Please retype your password	•••••				
O LAN O NAT	Service Name	(optional)				
• Firewall	IP Address	0.0.0.0 (optional)				
	Primary DNS Address	0.0.0.0 (optional)				
	Secondary DNS Address	0.0.0.0 (optional)				
	MTU (40-1492)	1492				
	Maximum Idle Time	10 (minutes)				
	Connect mode select	Always-on Omanual Oconnect-on-demand				
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Note: After you save the settings you may need to power cycle the modem and router.

- 1) Disconnect the power cycle from the modem and router.
- 2) Wait approximately 15 seconds.
- 3) Reconnect the modem first and wait for it to boot up.
- 4) After the modem has booted up reconnect the router.
- 5) Open your web browser and type the IP address of the TW100-S4W1CA in the address bar. The default IP address is 192.168.1.1. At the LOGIN, click LOGIN then click on Advanced Setup. Go to System on the left hand side of the screen and then click on Status. If an IP address is not listed on the screen the click on Connect and wait for it to come back with an IP address in the WAN section.



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System System Time Administrator Settings Firmware Upgrade Configuration Tools Demon	You can use the Statu interfaces, firmware ar network. WAN	us screen to see nd hardware vers	the connection ion numbers, an	status for the Bro d the number of c	adband Router's WA onnected clients to g	N/LAN your
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O LAN	Subnet Mask	0.0.0.0				
O Firewall	Gateway	0.0.0.0				
o Routing	DNS	0.0.0.0				
	Secondary DNS	0.0.0.0				
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Q: How do I configure the TW100-S4W1CA for a Cable connection using a Dynamic IP Address?

A: Note: The default setting of the router is configured for a Cable connection using a Dynamic IP Address.

Step 1 Open your web browser and type the IP address of the TW100-S4W1CA in the address bar. The default IP address is 192.168.1.1. At the **LOGIN**, click **LOGIN** and click on **Advanced Setup**.





Step 2 Click on **WAN** then **Dynamic Ip** on the left hand side, then select **Dynamic Ip** (**Cable Modem**) and click **Apply**.





- 1) If your ISP has registered the MAC address of your computer that you are managing the router from click on **Clone MAC Address**. This will copy your computers MAC address to the router. If you are not managing the computer from the computer with the registered MAC address make sure you enter the registered MAC address manually.
- 2) Click Apply.



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O System O WAN D GALANCE V Static IP V PPPOE V PPTP D DNS D DNS LAN O NAT O Firewall O Routing	Dynamic IP (Cable m The Host Name is optional, but interface on the Broadband Rou the Network Interface Card insta commonly used in Australia. If y server name. Host Name MAC Address	odem) may be required by some Service Provider's. The default MAC address is set to the WAN's physical ter. If required by your Service Provider, use the "Clone MAC Address" button to copy the MAC address of lled in your PC and replace the WAN MAC address with this MAC address. The BigPond login is optional, rour ISP need you to do the BigPond login, please enable it and fill the user name, password and the
	BigPond	Clone MAC Address
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Note: After you save the settings you may need to power cycle the modem and router.

- 1) Disconnect the power cycle from the modem and router.
- 2) Wait approximately 15 seconds.
- 3) Reconnect the modem first and wait for it to boot up.
- 4) After the modem has booted up reconnect the router. Open your web browser and type the IP address of the TW100-S4W1CA in the address bar. The default IP address is 192.168.1.1. At the **LOGIN**, click **LOGIN**, then click on **Advanced Setup**
- 5) Go to **System** then **Status** on the left hand side of the screen.
- 6) If there is no WAN IP listed in the WAN section on the right hand side of the screen, click Renew and wait for it to come back with an IP address.



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Q: How do I change the username & password on my TW100-W4W1CA4?

A: Open your web browser and type the IP address of the TW100-S4W1CA in the address bar. The default IP address is 192.168.1.1. At the **LOGIN**, click **LOGIN** and click on **Advanced Setup**.

- 1) Click on **System** on the left hand side.
- 2) If the Current Password is the default password (blank), then leave the Current Password blank as well.
- 3) Input the new password, then Re-type new password and click Apply.



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Version F	HT Home K Ld	igout
 Svstem System Time Administrator Settings Firmware Upgrade Configuration Tools Status System Log Reset WAN LAN 	Password Settings Set a password to restrict management access to the Broadband Router. If you want to manage the Broadband Router from a remote location (outside of the local network), you must also specify the IP address of the remote PC. Current Password Password	
• NAT • Firewall • Routing	Re-type password (3-12 Characters)	
ē	Idle Time Out III Min Remote Management	

Q: What can I do if I forgot my password or want to reset back to factory defaults?

- 1) Locate the reset button on the back of the TW100-S4W1CA.
- 2) Press and hold in the reset button for approximately 15 seconds. This will reset the unit back to its default configuration.

Q: What is the default IP address of my TW100-S4W1CA?

A: The default IP address for the TW100-S4W1CA is 192.168.1.1.

Q: What is the default username and password for the TW100-S4W1CA?

A: The default username & password for the TW100-S4W1CA are both (blank). There is no username and password set by default.

Q: How do I change the IP Address of my TW100-S4W1CA?

Step 1 Open your web browser and type the IP address of the TW100-S4W1CA in the address bar. The default IP address is 192.168.1.1. At the **LOGIN**, click on **LOGIN** then click on **Advanced Setup**.





Step 2 Click on LAN and then LAN Settings on the left hand side.

1) Change the IP address in the IP Address field then click **Apply**. Note: You will need to restart your computer for the changes to take effect on your computer.



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O System O WAN	LAN Settings		^	
O LAN	You can enable DHCP to dynamically allocate IP addresses to your client PCs.			
DHCP Client List	IP Address	192 . 168 . 10 . 1		
0 Firewall	Subnet Mask	255 . 255 . 255 . 0		
o Routing	The Gateway acts as DHCP Server	🗹 Enable		
	IP Pool Starting Address	192. 168. 10. 2		
	IP Pool Ending Address	192. 168. 10. 254		
	Lease Time	One day 💌		
	Local Domain Name	(optional)	~	
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Q: How do I configure the TW100-S4W1CA?

A: Click **Start** then click on the **Control Panel**. For Windows 2000 click on **Start**, highlight settings then click on the **Control Panel**.

- 1) Double-Click on the **Network Connection** icon.
- 2) Right-Click on the Local Area Connection icon then click on Properties.
- 3) Highlight the Internet Protocol (TCP/IP) by single clicking on it then click on Properties.



🕹 Local Area Connection Properties 🛛 🔹 👔 🔀
General Advanced
Connect using:
VIA Rhine II Fast Ethernet Adapter
This connection uses the following items:
▼ 3F NWLink NetBIOS
▼ ■ NWLink IPX/SPX/NetBIOS Compatible Transport Prot
M TInternet Protocol (TCP/IR)
I <u>n</u> stall Uninstall Properties
Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.
Show icon in notification area when connected Notify me when this connection has limited or no connectivity
OK Cancel

4) Select **Obtain an IP address automatically** and **Obtain DNS server address automatically** then click **OK**.





nternet Protocol (TCP/IP) Pro	perties 🛛 🖓 🔀
General Alternate Configuration	
You can get IP settings assigned au this capability. Otherwise, you need the appropriate IP settings.	tomatically if your network supports to ask your network administrator for
<u> </u>	cally
- ethe following IP address: -	
IP address:	· · ·
S <u>u</u> bnet mask:	
Default gateway:	
Obtain DNS server address au	tomatically
se the following DNS server a	addresses:
Preferred DNS server:	
Alternate DNS server:	
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	OK Cancel

5) Click **OK** again.





🕹 Local Area Connection Properties 🛛 🔹 💽				
General Advanced				
Connect using:				
VIA Rhine II Fast Ethernet Adapter <u>Configure</u>				
This connection uses the following items:				
Client Service for NetWare Client for Microsoft Networks Odyssey Network Services Odyssey Network Enhancer Deterministic Network Enhancer Install Uninstall Properties Description Enables this computer to log on to NetWare servers and access their resources.				
 Show icon in notification area when connected Notify me when this connection has limited or no connectivity 				
OK Cancel				

- 6) Your computer is now ready to access and configure the TW100-S4W1CA.
- 7) Open your web browser and type the IP address of the TW100-S4W1CA in the address bar. The default IP address is 192.168.1.1. At the **LOGIN**, click on **LOGIN**, and then click on **Advanced Setup**.

Q: Where can I find the MAC Address of my TW100-S4W1CA?

A: The MAC Address can be found on a label on the bottom of the router. You can alternately find it by doing the following:

1) Open your web browser and type the IP address of the TW100-S4W1CA in the address bar. The default IP address is 192.168.1.1. At the **LOGIN**, click on **LOGIN**, and then click on **Advanced Setup.**





2) Click on **WAN** and then on **Dynamic IP** on the left hand side of the page. On the right hand side of the screen, you will see six box's with the MAC address.



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System WaN System Static IP PPPoE PPPOE DNS Dynamic DNS OLAN NAT Firewall Routing	Dynamic IP (Cable modem) The Host Name is optional, but may be required by some Service Provider's. The default MAC address is set to the WAN's physical interface on the Broadband Router. If required by your Service Provider, use the "Clone MAC Address" button to copy the MAC address of the Network Interface Card installed in your PC and replace the WAN MAC address with this MAC address. The BigPond login is optional, commonly used in Australia. If your ISP need you to do the BigPond login, please enable it and fill the user name, password and the server name. Host Name
	BigPond 🗆 Enable
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Q: How do I forward ports in my TW100-S4W1CA?

A:

Step 1 Open your web browser and type the IP address of the TW100-S4W1CA in the address bar. The default IP address is 192.168.0.1. At the **LOGIN**, click **LOGIN** then click on **Advanced Setup**.





Step 2 Next, click on NAT then Virtual Server.



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O System O WAN	Virl	tual Server		<u>^</u>
LAN NAT Special Application Virtual Server Firewall	You such local (TCP serve	can configure the Broadband Router as a virtual server so t as the Web or FTP at your local site via public IP address servers configured with private IP addresses. In other word /UDP port number), the Broadband Router redirects the ex r (located at another internal IP address).	hat remote users acces es can be automaticall s, depending on the red ternal service request to	ssing services y redirected to quested service o the appropriate
 Routing 		Mapping Ports	Server IP	Enabled
	1.	3389	192. 168. 10. 5	
	2.		192. 168. 10.	
	З.		192, 168, 10,	
	4.		192. 168. 10.	
	5		192 168 10	
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- 1) Input the port for the application that you are going to be using in **Mapping Ports**.
- 2) Put the IP address of the computer that will be hosting that application in the Server IP.
- 3) Put a check mark in the **Enable** box and click **Apply.** Note: This opens both TCP and UDP ports.

Q: How do put my computer in the DMZ on my TW100-S4W1CA?

A:

1) Open your web browser and type the IP address of the TW100-S4W1CA in the address bar. The default IP address is 192.168.0.1. At the **LOGIN**, click **LOGIN** then click on **Advanced Setup**.





- 2) Click on Firewall then DMZ on the left hand side of the screen.
- 3) Put a check mark in **Enable.**
- 4) Input the IP address of the computer that you want to be in the **DMZ**.
- 5) Click Apply.



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TW100-S4W1CA Version F	the transformer the transforme	gout
 System WAN LAN NAT Firewall Block WAN Ping Client Filtering MAC Control DMZ URL Filter Routing 	DMZ (Demilitarized Zone) If you have a local client PC that cannot run an Internet application properly from behind the NA' firewall, you can open the client up to unrestricted two-way Internet access by defining a virtual DMZ Host. Enable Image: Constraint of the state of the sta	Т
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