

# F.A.Q's for TEW-511BRP

Q: How do I configure the TEW-511BRP for a DSL, PPPoE, connection?

### **A**:

- 1) Open your web browser and type the IP address of the TEW-511BRP in the address bar. The default IP address is 192.168.1.1. At the login, leave the username field blank and enter the password (admin).
- 2) Click on **Setup** then **Basic Setup** at the top of the page.

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Saltz 249Hz Setup Wireless Security Access Applications & Administration Status	
Wireless A+G Basic Setup   DDNS   MAC Address Clone   Advanced Routing	
Internet Setup	
Internet Connection Type PPPoE 🛩	
Username:	
Password	
Connect on Demand: Max Iale Time 0 Minutes .	
Keep Alive: Redial Period 60     Seconds .	
Optional Settings Host Name :	
( required by some Internet Service Providers ) Domain Name :	
MTU: Auto V Size: 1492	
Network Setup	
Router IP IP Address : 192 . 168 . 15 . 1	
Subnet Mask : 255.255.0 ¥	
DHCP Server Setting DHCP Server : Enabled V Assign Static DHCP	
Start IP Address : 192 168 15 100	
Maximum Number of 50	
IP Address Range : 192 . 168 . 15 . 100 ~ 149	
Client Lease Time : 0 minutes (0 means one day)	
Static DNS 1 : 0 . 0 . 0	
Static DNS 2 : 0 . 0 . 0	
Static DNS 3 : 0 . 0 . 0	
WINS: 0 , 0 , 0	
Time Settings	
Time Zone (GMT-08:00) Pacific Time (USA & Canada)	
Automatically adjust clock for daylight saving changes .	
Apply Cancel Help	
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- 3) Choose **PPPoE** in the **Internet Connection Type** field.
- 4) Enter in the information required by your ISP (Internet Service Provider) and click **Apply**.

Q: How do I configure the TEW-411BRP for a Cable connection?



- 1) Open your web browser and type the IP address of the TEW-511BRP in the address bar. The default IP address is 192.168.1.1. At the login, leave the username field blank and enter the password (admin).
- 2) Click on **Setup** then **Basic Setup** at the top of the page.

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Address  http://192.168.15.1/  Setup Wireless Security Access Applications & Administration Status Wireless A+G Basic Setup   DDNS   MAC Address Clone   Advanced Routing Internet Setup
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Network Setup IP Address : 192 . 168 . 15 . 1
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DHCP Server Setting DHCP Server : Enabled V Assign Static DHCP
DHCP Server Setting DHCP Server : Enabled V Assign Static DHCP Start IP Address : 192 168 15 100
Maximum Number of 150
Users : Users : 192.168.15.100~149
Client Lease Time : 0 minutes (0 means one day)
Static DNS 1 : 0 . 0 . 0
Static DNS 2: 0 .0 .0
Static DNS 3 : 0 . 0 . 0
VMNS: 0 . 0 . 0
Time Settings (GMT-08:00) Pacific Time (USA & Canada)
Time Zone Automatically adjust clock for daylight saving changes .
Apply Cancel Help
Done Done

- 3) Choose Automatic Configuration DHCP in the Internet Connection Type field if you have a dynamic IP address. If you have a static IP address choose Static IP.
- 4) Click **Apply** if you have a dynamic IP address. If you have a static IP address enter in the information required by your ISP (Internet Service Provider) and click **Apply**.



# A:

- 1) Open your web browser and type the IP address of the TEW-511BRP in the address bar. The default IP address is 192.168.1.1. At the login, leave the username field blank and enter the password (admin).
- 2) Click on **Administration** then **Management** at the top of the page.

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Remote Router Access       Remote Management:       Disabled Im         Remote Upgrade:       Disabled Im         Allow Remote IP Address       Imagement Port         Remote Management Port       8080	0 ~ 0
UPnP UPnP: Enabled V Allow Users to Configure: Enabled V Allow Users to Disable Internet Access: Enabled V	
Backup and Restore Backup Settings Restore Settings Apply Cancel Help	

- 3) You can change the password in the **Router Password** field. You need to confirm it as well.
- 4) Click **Apply** to save the changes.

**Note**: You cannot change or set a username for the TEW-511BRP.

Q: What can I do if I forgot my password or want to reset back to factory defaults?



- 1) Locate the reset button on the back of the TEW-511BRP.
- 2) Press and hold in the reset button for approximately 15 seconds.

This will reset the unit back to its default configuration.

#### Q: What is the default IP address of my TEW-511BRP?

A: The default IP address for the TEW-511BRP is 192.168.1.1.

### Q: What is the default username and password for the TEW-511BRP?

A: There is no default username for the TEW-511BRP. Leave the username field blank. The default password for the TEW-511BRP is (admin).

#### Q: How do I change the IP Address of my TEW-511BRP?

- 1) Open your web browser and type the IP address of the TEW-511BRP in the address bar. The default IP address is 192.168.1.1. At the login, leave the username field blank and enter the password (admin).
- 2) Click on **Setup** then **Basic Setup** at the top of the page.

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SGHZ 2.49Hz	Setup Wireless Security Access Applications & Administration Status	
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Internet Setup	Lasic Serup I Donis I wind Address Clone I Advanced rodding	
Internet Connection Type	PPPoE V	
	Username:	
	Password	
	Connect on Demand: Max Idle Time 0 Minutes .	
	Keep Alive: Redial Period 60     Seconds .	
Optional Settings		
( required by some Internet	Host Name :	
Service Providers )	Domain Name : MTU : Auto Size · 1492	
	MTU: Auto Y Size: 1492	
Network Setup		
Router IP	IP Address : 192 . 168 . 15 . 1	
	Subnet Mask : 255.255.255.0 V	
DHCP Server Setting	DHCP Server : Enabled Assign Static DHCP	
	Start IP Address : 192 . 168 . 15 . 100	
	Users : 50	
	IP Address Range : 192 . 168 . 15 . 100 ~ 149 Client Lease Time : 0 minutes (0 means one day)	
	Static DNS 1 : 0 0 0 0	
	Static DNS 2: 0 0 0 0	
	Static DNS 3 : 0 0 0 0	
	VMNS: 0 .0 .0	
Time Settings		
Time Zone	(GMT-08:00) Pacific Time (USA & Canada)	
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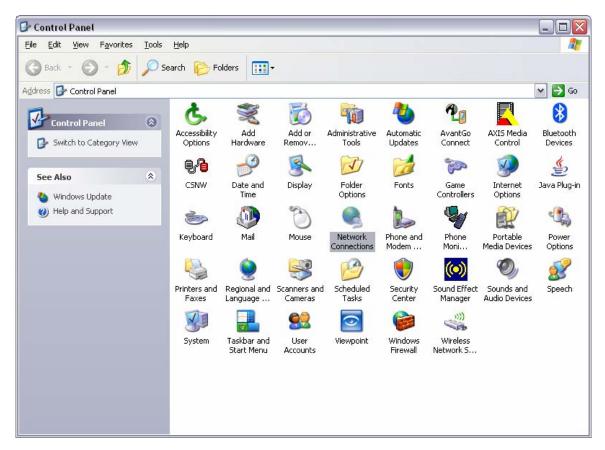
3) You can change the password under the Network Setup section.

### Q: How do I configure the TEW-511BRP?

A: First configure your Wireless Ethernet Adapter to connect to the "wlan-a" or "wlan-g" SSID.

**Note**: If you are using a hard-wired computer connected directly to a LAN port, you will use the **Local Area Connection** that is bound to your Ethernet Adapter.

1) Click **Start** then click on the **Control Panel**. For Windows 2000 click on **Start**, highlight settings then click on the **Control Panel**.

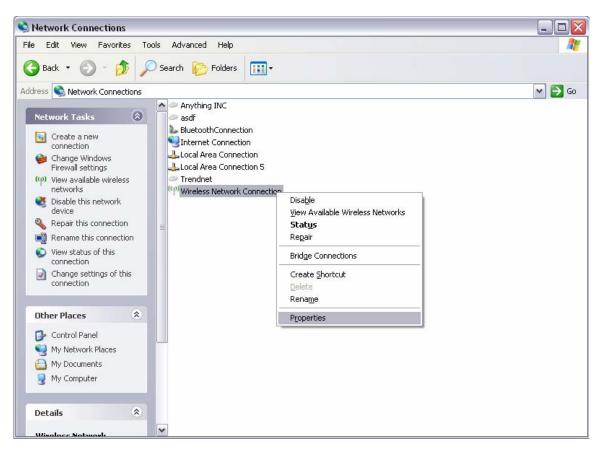


2) Double-Click on the Network Connection icon.



 Right-Click on the Wireless Network Connection icon then click on Properties. For Windows 2000 it will be listed as Local Area Connection. Make sure you are selecting the Local Area Connection that is bound to your Wireless Ethernet Adapter.





4) Highlight the Internet Protocol (TCP/IP) then click on Properties.



🕹 Wireless Network Connection Properties	?	$\times$
General Wireless Networks Advanced		
Connect using:		
IEEE 802.11g Wireless Cardbus/PCI		
This connection uses the following items:		
🗹 🐨 NWLink NetBIOS	^	
▼ Turk IFX/SFX/NetBIOS Compatible Transport Pro	ot	
✓ 3  Internet Protocol (TCP/IP)		
Install Uninstall Properties		
Description		
Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.		
<ul> <li>Show icon in notification area when connected</li> <li>Notify me when this connection has limited or no connectivities</li> </ul>	ty	
OK Ca	ncel	

5) Select Obtain an IP address automatically and Obtain DNS server address automatically.



nternet Protocol (TCP/IP) Prop	erties 🔹 💽 🔀
General Alternate Configuration	
You can get IP settings assigned auto this capability. Otherwise, you need to the appropriate IP settings.	
⊙ <u>O</u> btain an IP address automatic	ally
OUse the following IP address: -	
IP address:	· · ·
S <u>u</u> bnet mask:	· · ·
Default gateway:	
Obtain DNS server address auto	omatically
O Use the following DNS server a	ddresses:
Preferred DNS server:	· · ·
Alternate DNS server:	· · ·
	Ad <u>v</u> anced
	OK Cancel

- 6) Click **OK**.
- 7) Open your web browser and type the IP address of the TEW-511BRP in the address bar. The default IP address is 192.168.1.1. At the login, leave the username field blank and enter the password (admin).

#### Q: What are the default SSIDs of my TEW-511BRP?

A: The default SSIDs of the TEW-511BRP are "wlan-a" and "wlan-g", without the quotes and they are case sensitive.

#### Q: How do I enable wireless encryption on my TEW-511BRP?

### A:

- 1) Open your web browser and type the IP address of the TEW-511BRP in the address bar. The default IP address is 192.168.1.1. At the login, leave the username field blank and enter the password (admin).
- 2) Click on **Wireless** then **Wireless Security** at the top of the page.



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3aHz 2.49Hz	Setup Wireless Security Access Restrictions Gaming Administration Status	-
Wireless A+G	Basic Wireless Settings   Wireless Security   Wireless MAC Filter   Advanced Wireless Settings	
Wireless Security		-
Wireless-A Information	Security mode: WEP	
	Encryption: 40/64 bits 🕶	
	Passphrase: Generate	
	WEP Key 1:	
	WEP Key 2:	
	WEP Key 3:	
	WEP Key 4:	
	TX Key: 1	
Wireless-G Information	Security mode: WPA Pre-Shared Key 🗸	
	Encryption Methods: TKIP	
	Passphrase:	
	Key Renewal: 1500 seconds	
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3) Enter in the desired encryption values and click **Apply**.

### Q: Where can I find the MAC Address of my TEW-511BRP?

A:

- 1) Open your web browser and type the IP address of the TEW-511BRP in the address bar. The default IP address is 192.168.1.1. At the login, leave the username field blank and enter the password (admin).
- 2) Click on **Status** then **Router** at the top of the page.



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5aHz - 2.49Hz	Setup Wireless	Security Access Applications & Administration	Status	
Wireless A+G		al Network Wireless Network		
Router Information		•		
	Firmware Version:	1.16(ETSI), Jul 01, 2005		
	Current Time:	WED NOV 02 09:50:03 2005		
	Internet MAC Address:	00:14:a5:30:a8:a5		
	Host Name:			
	Domain Name:			
Internet Connection		Automatic Configuration - DHCP		
	Connection Type : IP Address:	Automatic Configuration - DHCP 192.168.1.8		
	Subnet Mask:	255.255.255.0		
	Default Gateway:	192.168.1.254		
	DNS1:	192.168.1.254		
	DNS2:	0.0.0.0		
	DNS3:	0.0.0.0		
		IP Release IP Renew		
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The MAC address is listed under the **Router Information** section next to **Internet MAC Address**.

Q: How do I forward ports in my TEW-511BRP?

**A**:

### Well Known Ports

- 1) Open your web browser and type the IP address of the TEW-511BRP in the address bar. The default IP address is 192.168.1.1. At the login, leave the username field blank and enter the password (admin).
- 2) Click **Applications & Gaming** then **Port Range Forwarding** at the top of the page.



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99Hz + 249Hz	Setup Wirele		Restrictions	Applications & Gaming	Administration Status	
Wireless A+G Port Range Forwarding	Port Range Forwarding	Port Range	Triggering   DMZ	QoS		
Application Name	Start ~ End Port	Protocol	To IP Address	Enabled		
FTP 🔽	21 ~ 21	100.800.00X*0	192.168.15.200			
None 💌	0 ~ 0					
None 💌	0 ~ 0					
None 💌	0 ~ 0					
None 💌	0 ~ 0		192 . 168 . 15 . 0			
	0 ~ 0	TCP UDP	192.168.15.0			
	0 ~ 0	TCP UDP	192 . 168 . 15 . 0			
	0 ~ 0	TCP UDP	192 . 168 . 15 . 0			
	0 ~ 0	TCP UDP	192.168.15.0			
	0 ~ 0	TCP UDP				
	0 ~ 0	TCP UDP				
	0 ~ 0					
	0 ~ 0					
	0 ~ 0					
	0 ~ 0	TCP UDP	192.168.15.0			
	Apply Cancel	Help				

- 3) If it is a "well known" port highlight the Service under the **Application Name** section.
- 4) Choose the protocol and IP address of the computer you want to forward the port to and check **Enabled**.
- 5) Click **Apply**.

### **Custom Ports**

- 1) Open your web browser and type the IP address of the TEW-511BRP in the address bar. The default IP address is 192.168.1.1. At the login, leave the username field blank and enter the password (admin).
- 2) Click **Applications & Gaming** then **Port Range Forwarding** at the top of the page.



Port Range Forwarding       Security       Access Restrictions       Applications       Administration       Status         Norwarding       Security       Access       Applications       Administration       Status         Norwarding       Security       Port Range Forwarding       OUZ       OU       OU       Status         Norwarding       Status       Status       Status       Status       Status       Status         Norwarding       Status       Status       TCP       Port Range Forwarding       OU       OU       OU       Port Range Forwarding         Norwarding       Status       Status       Status       Status       Status       Status       Status         Norwarding       Status       Status       Status       Status       Status       Status         Norwarding       Status       Status       Status       Status       Status       Status         Ou       TCP       UD       102       TCP       UD       102       Status       Status         Out       Status       Status       Status       Status       Status       Status       Status         Out       TCP       UD       102       Status       Status	Back 🔹 🐑 🕤 💌	😰 🏠 🔎 Search 🥱	🏹 Favorites 🚱 🔗	3• 🍓 🖸 •	📙 🗄 🦓			
Security         Variation         Security         Restrictions         Gaming         Administration         Status           Wire Less Ard         Port Range Forwarding         Port Range Triggering         DMZ         Oos           Application Name         FTP         Image Triggering         DMZ         Oos         Image Triggering         DMZ         Oos           None         Image Triggering         DV         To IP Address         Enabled         Image Triggering         DV         Image Triggering         Over To IP Address         Enabled           None         Image Triggering         DV         To IP Address         Enabled         Image Triggering         DV         Image Triggering	s 🕘 http://192.168.15	5.1/						~
Security         Variation         Security         Restrictions         Gaming         Administration         Status           Wire Less Ard         Port Range Forwarding         Port Range Triggering         DMZ         Oos           Application Name         FTP         Image Triggering         DMZ         Oos         Image Triggering         DMZ         Oos           None         Image Triggering         DV         To IP Address         Enabled         Image Triggering         DV         Image Triggering         Over To IP Address         Enabled           None         Image Triggering         DV         To IP Address         Enabled         Image Triggering         DV         Image Triggering	_							
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Application Name       Stat - End Pot       Protocol       To IP Address       Enabled         Nome       0       0       17CP       UDP       192.168.15       0       1         Custom       0       0       17CP       UDP       192.168.15       0       1         0       0       0       17CP       UDP       192.168.15       0       1         0       0       17CP       UDP		Wireless A+G	Port Range Forwarding	Port Range				
FTP       More       21       21       V TCP       UDP       192.168.15       200       V         Nore       0       0       1 TCP       UDP       192.168.15       0       0         Nore       0       0       1 TCP       UDP       192.168.15       0       0         Nore       0       0       1 TCP       UDP       192.168.15       0       0         Nore       0       0       1 TCP       UDP       192.168.15       0       0         Nore       0       0       1 TCP       UDP       192.168.15       0       0         0       0       1 TCP       UDP       192.168.15       0       0       0         0       0       1 TCP       UDP       192.168.15       0       0       0         0       0       1 TCP       UDP       192.168.15       0 <th></th> <th>Port Range Forwarding</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>		Port Range Forwarding						
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- 3) Enter a name into the **Application Name** field. Choose the protocol and IP address of the computer you want to forward the port to and check **Enabled**.
- 4) Click **Apply**.

# Q: How do I upgrade the firmware on my TEW-511BRP?

### A:

Click here to download the firmware. Save it to your desktop and extract it.

### DO NOT upgrade firmware on any TRENDnet product using a wireless connection.

Firmware upgrades over wireless connections may damage the product. Please perform firmware upgrades with "wired" network connections only.

- 1) Open your web browser and type the IP address of the TEW-511BRP in the address bar. The default IP address is 192.168.1.1. At the login, leave the username field blank and enter the password (admin).
- 2) Click Administration then Firmware upgrade at the top of the page.



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Setup     Wireless     Security     Access Restrictions     Applications & Gaming     Administration     Status       Wireless A+G     Management     Log     Diagnostics     Factory Defaults     Firmware Upgrade     Restart       Firmware Upgrade     Please Select a File to Upgrade:     Status     Browse     Browse	
Warning: Upgrading firmware may take a few minutes, please don't turn off the power or press the reset button.	
0%	
Upgrade must NOT be interrupted !!	
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- 3) Click **Browse**. Locate and select the firmware file.
- 4) Click Start to Upgrade.

# Do NOT interrupt the firmware update process. Doing so may damage the product

# Q: How do I change the channel of my TEW-511BRP?

- 1) Open your web browser and type the IP address of the TEW-511BRP in the address bar. The default IP address is 192.168.1.1. At the login, leave the username field blank and enter the password (admin).
- 2) Click **Wireless** then **Wireless Basic Settings** at the top of the page.



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3) You can change the channel next to the corresponding fields.

# Q: How do I change the SSID of my TEW-511BRP?

- 1) Open your web browser and type the IP address of the TEW-511BRP in the address bar. The default IP address is 192.168.1.1. At the login, leave the username field blank and enter the password (admin).
- 2) Click **Wireless** then **Wireless Basic Settings** at the top of the page.



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3) Enter the new SSID into the **Network Name** (SSID) field and click Apply.

# **Q:** Why am I getting low signal strength?

A: There are a number of factors that can impact the range of wireless devices.

- 1) Keep the number of obstructions to a minimum. Each obstruction can reduce the range of a wireless device. Position the wireless devices in a manner that will minimize the amount of obstructions between them.
- 2) Building materials can have a large impact on your wireless signal. In an indoor environment try to position the wireless devices so that the signal passes through drywall or open doorways or space.
- 3) Antenna position can also have a large impact on your wireless signal. Use your adapter's site survey tool to determine the best antenna position for your wireless devices.



4) Interference from devices that produce RF noise can also impact your signal. Position your wireless devices away from Microwaves, UPS's, monitors, HAM radios, etc. Also, anything operating on the 2.4ghz frequency will cause interference. Such as 2.4ghz cordless phones or other wireless remotes operating on the 2.4ghz frequency.